



MILWAUKEE

TierPoint's state-of-the-art Tier III Milwaukee facility is in the heart of Wisconsin, and one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

Security

With 24x7x365 security, our Milwaukee facility is monitored around the clock. With a company-wide emphasis on security and compliance, our highly trained professionals adhere to strict, well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by passionate IT professionals focused on client success and responsiveness to client requirements. They have the technical expertise and desire to help you achieve your business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for disaster recovery, cloud services, and managed services.

Our Facility

National Reach

With two additional TierPoint facilities located within 90 miles, and one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable, and connected infrastructure solutions.

Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹, and NIST SP 800-53 rev 4¹ annually, is ISO 27001 certified², and ITAR and EU-US Privacy Shield³ registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with colocation options in our Milwaukee facility.

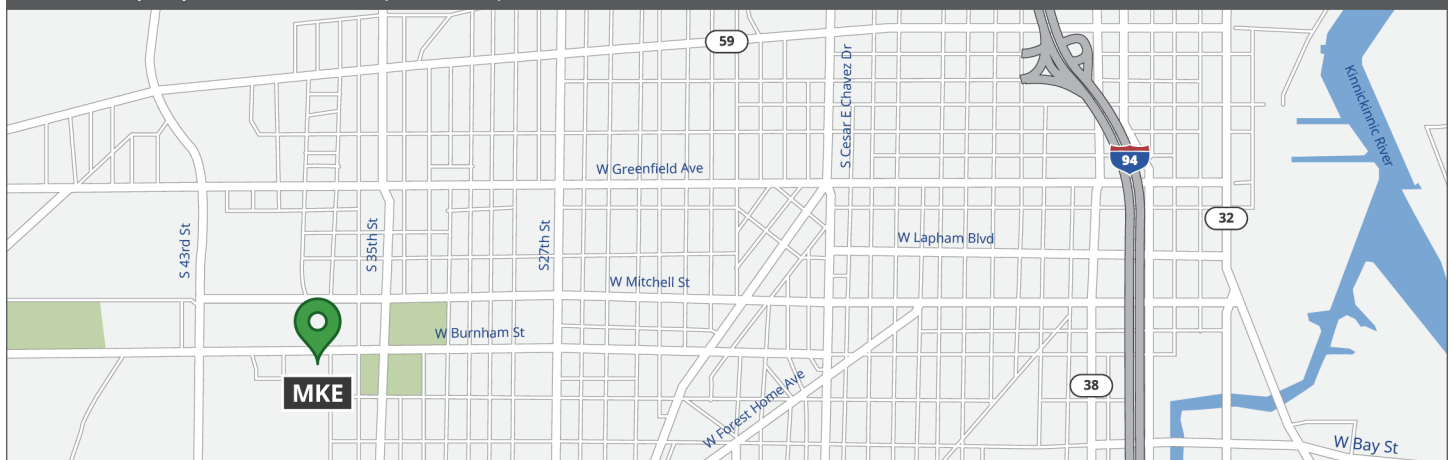
Reliable

Your business critical applications are backed by a 100% uptime SLA guarantee, supported by a local and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

Milwaukee (MKE)		
Space	Facility Size	26,000+ total square feet
	Deployments	Cabinets and cages
	Power Availability	AC
	Business Continuity Seating	2,800+ square feet of business continuity workspace
	On Site Support (EOC/SOC)	24x7x365 on site support, security personnel
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from MKE to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, or CTL
Security	Access	Secure two-factor authentication including biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers/On Site Personnel	24x7x365 electronic and daytime security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR, and EU-US
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators / Fuel Storage	500 kW DC1, 2 x 1MW DC2 diesel generator onsite
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS/PDU/RPP	UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor/Clearance	3,600+ sq. ft. raised floor Tier 3 space with 3,400 additional available
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Staging Area/Receiving	Staging area
Efficiency	Cooling	N+1 HVAC
	Electrical	Electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & FM200/Ecaro25 system
	Utility Power	3000A 3P/4W 208 system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

Milwaukee (MKE) - 3701 W Burnham St, Milwaukee, WI 53215



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint

TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

tierpoint.com



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