



# SPOKANE (SPO03)

Our state-of-the-art facility Spokane data center is more than 250 miles from major cities between the Cascade and Rocky Mountains providing low risk to natural disasters, and one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Multiple, diverse fiber feeds, with dark fiber connectivity available.

### Security

With a company-wide emphasis on security and compliance, our professional team of experts adheres to strict, well-documented security processes.

### Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

One of two data centers in Spokane, WA and part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

### Compliance

Our Spokane (SPO03) facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

### Low Latency

With on-network access to numerous network Achieve high performance and low latency carrier-neutral facility by having your critical infrastructure closer to your employees and end-users.

### Reliability

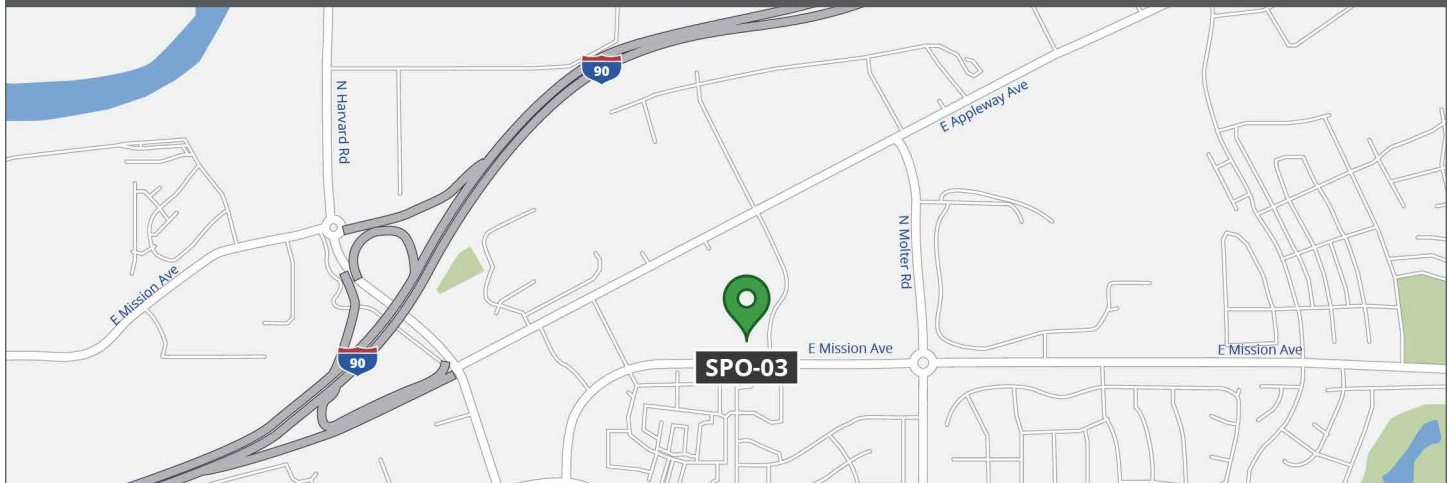
Your business critical applications are backed by a 100% uptime SLA guarantee, supported by a local and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

\*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Spokane (SPO03)

<b>Space</b>	Facility Size	16,500 total square feet
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	On Site Support (EOC / SOC)	24x7x365 on site support, security personnel
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: <a href="http://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to US Bank Carrier Hotel (redundant paths)
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, or CTL
<b>Security</b>	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and daytime staff / night security
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
<b>Reliability / Critical Systems</b>	Utilities	A-side and B-side power distribution design
	Generators / Fuel Storage	2500 MW - 2N. 15,000 gallons on-site
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
<b>Structure</b>	Raised Floor / Clearance	9,900+ sq. ft. of raised flooring
	Loading Dock	Exterior 4' dock height with leveler
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Staging Area / Receiving	Staging area
<b>Efficiency</b>	Cooling	N+1 HVAC
	Electrical	Electrical system with 2N high-efficiency UPS system
	Life Safety	Preaction sprinkler & VESDA
	Utility Power	4000A 3P/4W 480/277
	Monitoring	Monitoring and BMS temperature & humidity monitoring through Struxureware

Spokane (SPO03) - 23017 E. Mission Avenue, Liberty Lake, WA 99019



## Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit [tierpoint.com](http://tierpoint.com)

## About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

[tierpoint.com](http://tierpoint.com)

