



DALLAS - ALLEN

Certified for both design and construction by the Uptime Institute and USGBC LEED Certified, our Dallas - Allen data center is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

Our carrier-neutral facility, provides access to the internet bandwidth and connectivity services of your choice. Multiple, diverse fiber feeds, and DWDM connection to the Infomart facility and our Dallas DAL facility.

Security

Monitored around the clock and with a company-wide emphasis on security and compliance, our teams adhere to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

One of two facilities in Texas, our state-of-the-art Dallas - Allen facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Our Dallas - Allen facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with colocation options in our Dallas - Allen facility.

Reliability

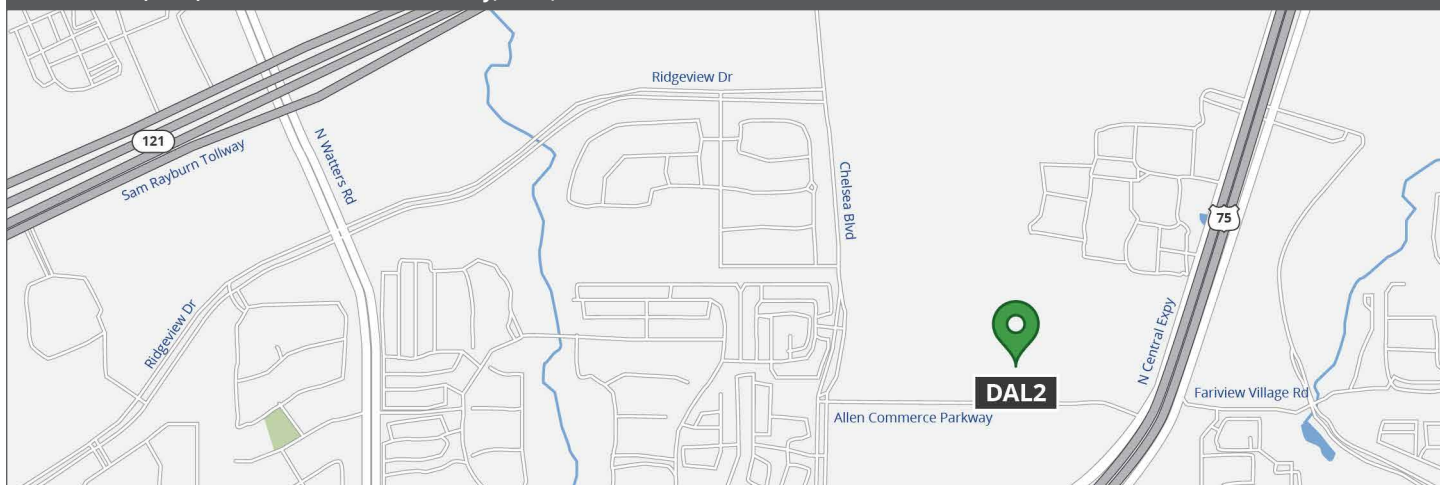
Your business applications are backed by a 100% uptime SLA guarantee, supported by a local, and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Dallas - Allen (DAL2)

Space	Facility Size	30,000 square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC and DC
	On Site Support (EOC/SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to Dallas DC and Infomart (redundant paths)
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, Megaport or Zayo
Security	Access	Access gate, keycard, and biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers/On Site Personnel	24x7x365 in-house and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	Two redundant 2 MegaWatt Cummins generators each with 4K gallons of fuel storage
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+1 HVAC cooling units with air-side economizers
	BMS Controls	Temperature sensing
Structure	Raised Floor / Clearance	16,000 square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	12" thick poured concrete tilt panel with 3/4" reinforced bars
	Staging Area / Receiving	Staging area and receiving cage
Efficiency	Cooling	N+1 CRAC
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & dry pipe
	Utility Power	Dual pad mounted 3,000kVA transformers
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring

Dallas - Allen (DAL2) - 820 Allen Commerce Parkway, Allen, TX 75013



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email sales@tierpoint.com

Visit tierpoint.com

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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