



# NASHVILLE

As Tennessee's only Tier III data center, certified for both design and construction by the Uptime institute and USGBC, our Nashville facility is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

Our carrier-neutral Nashville facility, provides access to the Internet bandwidth and connectivity services of your choice. Redundant IP bandwidth available with 10Gb connectivity.

### Security

Monitored around the clock by on-site IT professionals, and with a company-wide emphasis on security and compliance, our teams adhere to strict, well-documented security processes.

### Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

Our state-of-the-art, LEED certified Nashville facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

### Compliance

Our Nashville facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with collocation options in our Nashville facility.

### Reliability

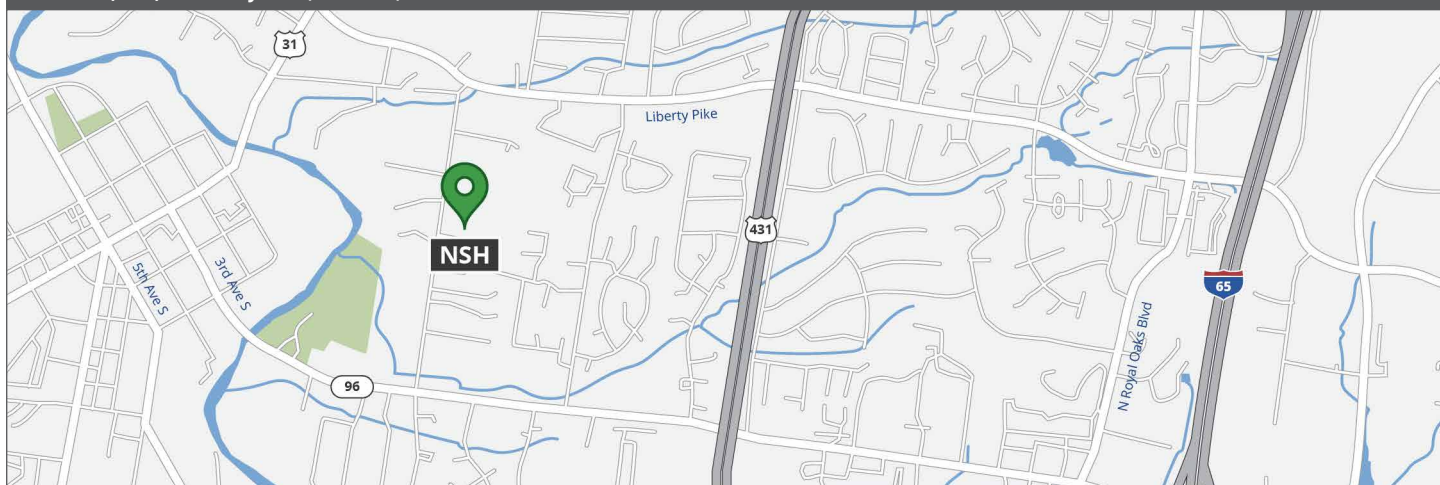
Your business applications are backed by a 100% uptime SLA guarantee, supported by a local, and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

\*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Nashville (NSH)

<b>Space</b>	Facility Size	52,000 square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC and DC
	Business Continuity Seating	1,300+ square feet of business continuity seating
	On Site Support (EOC / SOC)	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: <a href="https://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from NSH to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, Megaport, or Zayo
<b>Security</b>	Access	Secure mantrap, keycard, and biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers/On Site Personnel	24x7x365 on-site personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
<b>Reliability / Critical Systems</b>	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	Two redundant 2,250kW Kohler generators each with 4K gallons of fuel storage
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+1 redundant at full capacity
	BMS Controls	Temperature sensing
<b>Structure</b>	Raised Floor / Clearance	26,000 square feet gross raised floor space
	Loading Dock	Exterior 4' dock lift
	Hardened Exterior	12" thick poured concrete tilt panel with 3/4" reinforced bars
	Staging Area / Receiving	Secure staging and receiving areas
<b>Efficiency</b>	Cooling	N+1 redundant at full capacity
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Dry pipe preaction sprinkler & VESDA system
	Utility Power	Dual pad mounted 2,500kVA transformers
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring

Nashville (NSH) - 311 Eddy Lane, Franklin, TN 37064



## Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit [tierpoint.com](https://tierpoint.com)

## About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

[tierpoint.com](https://tierpoint.com)



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