



SIoux FALLS - WEST

Our state-of-the-art facility tucked into the landscape to withstand high winds and an EF4 tornado and one of two enterprise-class in the metro area of South Dakota, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Interconnected with TierPoint's Bellevue and Midlands data center facilities.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

Our Sioux Falls-West facility is one of eight data centers strategically located in the Midwest, and part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Our SFW facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

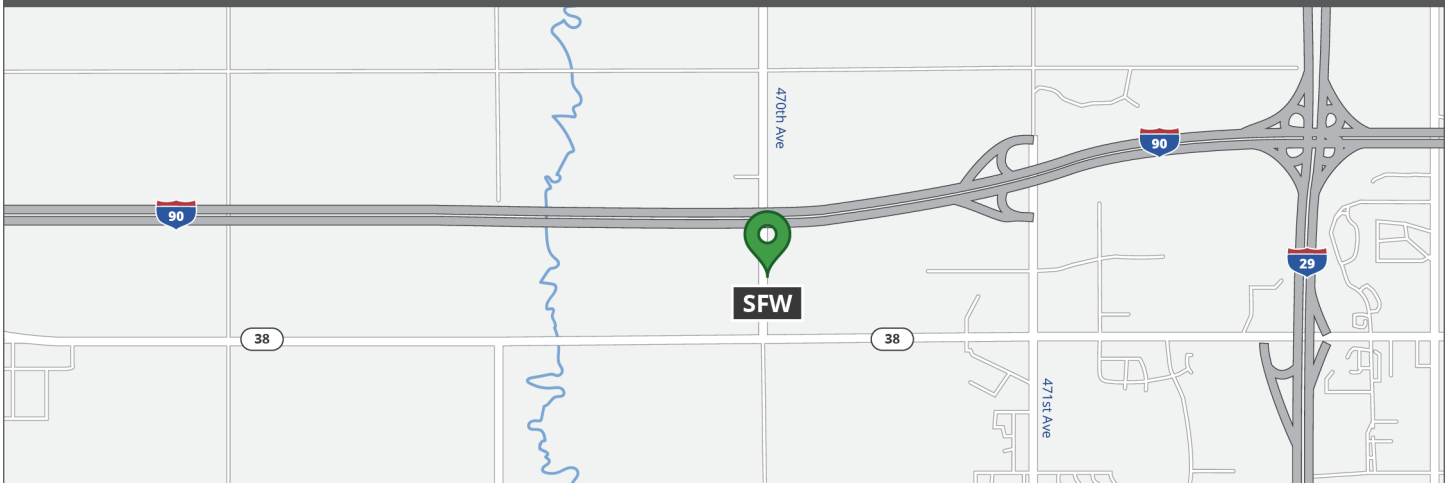
Your business critical applications are backed by a 100% uptime SLA guarantee, supported by a local and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Sioux Falls - West (SFW)

| | | |
|---------------------------------------|---------------------------------------|---|
| Space | Facility Size | 25,000 total square feet |
| | Deployments | Cabinets, cages and suites |
| | Power Availability | AC |
| | On Site Support (EOC / SOC) | 24x7x365 on site support, security personnel |
| Connectivity | Diversity | Diverse POEs, MDFs, and IDF's |
| | Carrier Availability | See our carrier list located at: connectpoint.tierpoint.com |
| | Cross Connects | Fiber, copper and coaxial |
| | Interfacility | ICX for up to 1Gbps Layer 2 connection from SFW to any of our 40+ data centers |
| | Cloud On Ramps | CCX for up to 1Gbps dedicated connections to AWS, Azure, or CTL |
| Security | Access | Secure two-factor authentication including biometric systems |
| | Cameras / Video Surveillance | CCTV surveillance, with a minimum 90 days of retention |
| | Security Officers / On-site Personnel | 24x7x365 electronic security monitoring |
| | Compliance | SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US |
| Reliability / Critical Systems | Utilities | A-side and B-side power distribution design |
| | Generators / Fuel Storage | 1MW with 3,500 gallon tank |
| | Uptime | 100% Uptime SLA |
| | Operations | 24x7 Remote Hands technical support |
| | UPS / PDU / RPP | Single UPS system |
| | Mechanical | N+1 redundancy on HVAC units |
| | BMS Controls | Monitoring of all HVAC and electrical systems |
| Structure | Raised Floor / Clearance | 4,300 square feet raised flooring |
| | Loading Dock | Hydraulic adjustable dock |
| | Hardened Exterior | Concrete slab exterior, type II-B construction |
| | Staging Area / Receiving | Staging area |
| Efficiency | Cooling | N+1 HVAC |
| | Electrical | Electrical system with single high-efficiency UPS system |
| | Life Safety | Ecaro25 system |
| | Utility Power | 3000A 3P/4W 208 system |
| | Monitoring | Monitoring and BMS temperature & humidity monitoring w/ Environet System |

Sioux Falls - West (SFW) - 5300 North La Mesa Drive, Sioux Falls, SD 57107



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

tierpoint.com

