



# ALLENTOWN - TEK PARK

TierPoint's state-of-the-art Allentown - Tek Park facility convenient to New York City and Philadelphia, is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

### Security

With 24x7x365 security, our Allentown - Tek Park facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

### Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

With one of the largest and most geographically diverse footprints in the nation, our Allentown - Tek Park facility is one of over 40 facilities that deliver secure, reliable and connected infrastructure solutions.

### Compliance

With a company-wide emphasis on compliance and security, our Allentown - Tek Park facility is audited under SSAE 18 SOC 2 Type II, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with colocation options in our Allentown - Tek Park facility.

### Reliability

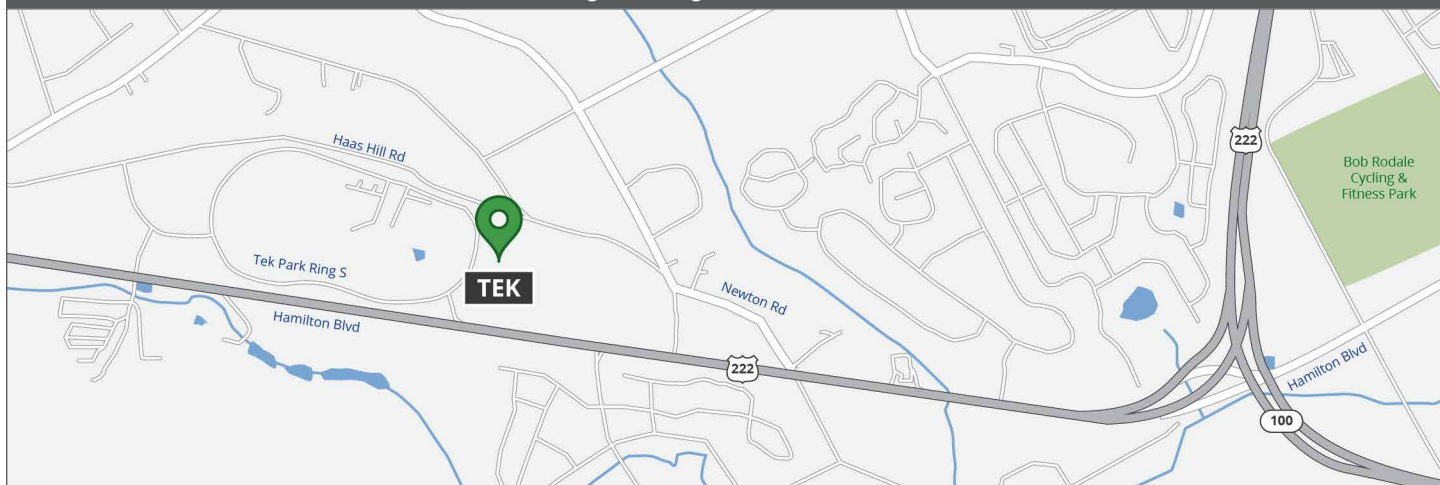
Your business critical applications are backed by a 100% uptime Service Level Agreement guarantee, supported by a local and dedicated team of cloud certified IT professionals.

\*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Allentown - TEK Park (TEK)

<b>Space</b>	Facility Size	122,000+ square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	Business Continuity Seating	8,000+ square feet of business continuity space
	On Site Support (EOC / SOC)	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: <a href="http://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to VFO and 60 Hudson (NYC)
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, or Zayo
<b>Security</b>	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
<b>Reliability / Critical Systems</b>	Utilities	Two redundant (an "A" and "B") 69kV high Voltage Transmission lines
	Generators / Fuel Storage	Six 2MW Generators in N+1, with 39K gallons of fuel storage on site
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
<b>Structure</b>	Raised Floor / Clearance	58,000+ square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Staging Area / Receiving	Staging labs and secured client storage area
<b>Efficiency</b>	Cooling	N+1 HVAC
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Dry Pipe Pre-Action System
	Utility Power	Two redundant utility feeds from two different sub-stations for a total of 25mW capacity
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

Allentown - TEK Park (TEK) - 9999 Hamilton Boulevard, Building #4, Breinigsville, PA 18031



## Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **[sales@tierpoint.com](mailto:sales@tierpoint.com)**

Visit **[tierpoint.com](http://tierpoint.com)**

## About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

**[tierpoint.com](http://tierpoint.com)**

