tierpoint

HAWTHORNE (HWT)

TierPoint's state-of-the-art Hawthorne facility in Westchester County is located 35 miles from New York City, and is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. TierPoint operates two separate buildings in Hawthorne, sharing a 9I-acre campus with the Westchester County Medical Center and the New York Medical College. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy
With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security
With 24x7x365 security, our Hawthorne facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

Responsiveness and Expertise
Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

Scalability
At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach
With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

Compliance
Our Hawthorne facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency
Achieve low latency with our carrier-neutral, high availability and resilient Internet connectivity. Our Hawthorne facility includes a diverse dark fiber ring into III 8th Avenue and 60 Hudson Street in NYC.
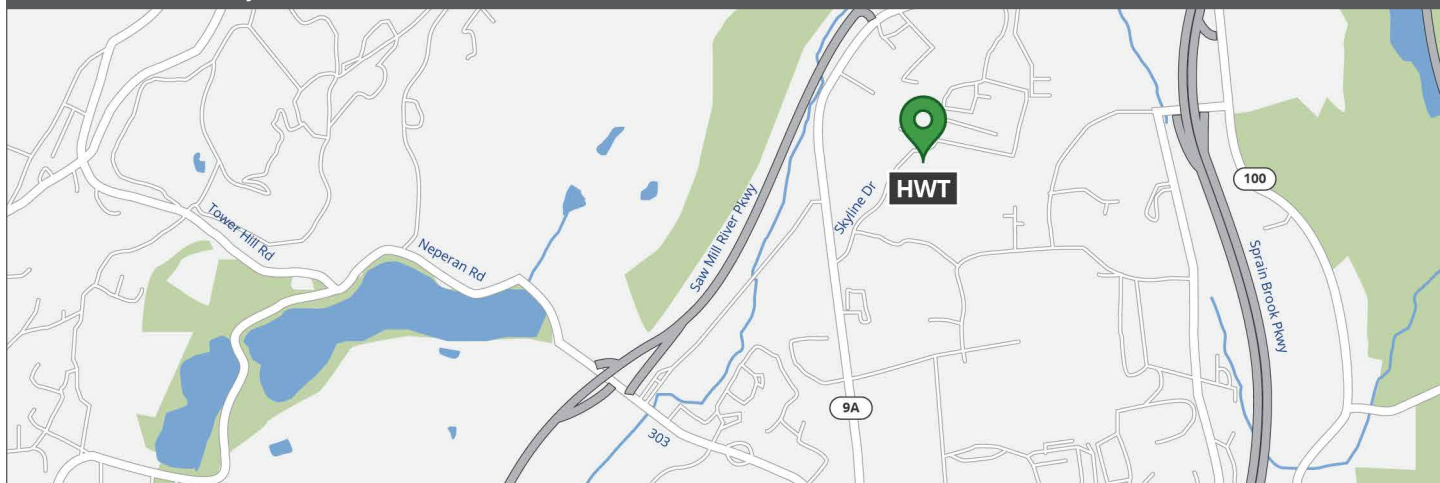
Reliability
Your business critical applications are backed by a 100% uptime Service Level Agreement guarantee, supported by a local and dedicated team of cloud certified IT professionals.

Hawthorne (HWT)		
Space	Facility Size	46,000+ gross square feet with 28,000 + square feet of data center space
	Deployments	Cabinets, cages
	Power Availability	AC
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to HW2, 111 E 8th, and 60 Hudson
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, Megaport, or Zayo
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	3 redundant 1,000kW generators; 2 redundant 2,000 kW generators on-site
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+2 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor / Clearance	28,000+ square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Staging Area / Receiving	Staging area and receiving cage
Efficiency	Cooling	N+2 HVAC
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & FM200 system
	Utility Power	Three Pad mounted 2,000kVA transformers
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

Hawthorne (HWT) - 11 Skyline Drive, Hawthorne, NY 10532

Learn More
Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**
Email **sales@tierpoint.com**
Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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