



# OMAHA - MIDLANDS

Our Omaha - Midlands was designed from the ground up to withstand harshest weather conditions and disasters, including 250 mph winds. The Midlands facility is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Interconnected with 10GB wave services to TierPoint data centers in Lenexa, Bellevue, and St Louis.

### Security

With a company-wide emphasis on security and compliance, our professional team of experts adheres to strict, well-documented processes.

### Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

Our purpose-built facility is LEED Gold-Certified and Energy Star Certified and is part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

### Compliance

Our Omaha - Midlands facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

### Low Latency

Achieve high performance and low latency carrier-neutral facility by having your critical infrastructure closer to your employees and end-users.

### Reliability

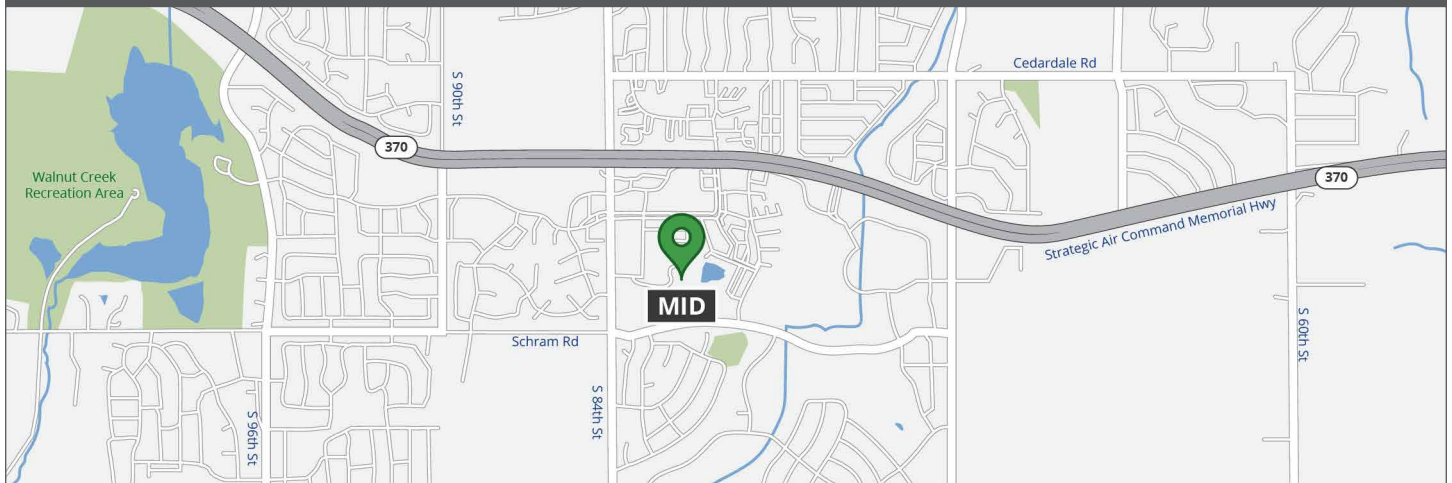
Your business critical applications are backed by a 100% uptime Service Level Agreement guarantee, supported by a local and dedicated team of cloud certified IT professionals.

\*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Omaha - Midlands (MID)

<b>Space</b>	Facility Size	63,000 total square feet
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	On Site Support (EOC / SOC)	24x7x365 on site support, security personnel
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: <a href="http://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to Omaha-BEL (redundant paths)
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, or Megaport
<b>Security</b>	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and daytime security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
<b>Reliability / Critical Systems</b>	Utilities	A-side and B-side power distribution design
	Generators / Fuel Storage	2 Diesel Generators with a total of 4750 kW available
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	N+1 UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
<b>Structure</b>	BMS Controls	Monitoring of all HVAC and electrical systems
	Raised Floor / Clearance	15,000+ sq. ft. of raised flooring
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete slab exterior, type II-B construction, EF4 Tornado rated
<b>Efficiency</b>	Staging Area / Receiving	Staging area
	Cooling	N+1 HVAC
	Electrical	Electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & Ecaro25 Chemical Suppression system
	Utility Power	6500 kW Redundant Utility Services from Diverse Substations
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

### Omaha - Midlands (MID) - 11425 South 84th Street, Papillion, NE 68046



## Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **[sales@tierpoint.com](mailto:sales@tierpoint.com)**

Visit **[tierpoint.com](http://tierpoint.com)**

## About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

**[tierpoint.com](http://tierpoint.com)**

