



RALEIGH - RTP

TierPoint's state-of-the-art Raleigh - RTP data center is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve your business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

One of five interconnected data centers in NC, our Raleigh - RTP facility is part of the largest and most geographically diverse footprints in the nation.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliable

Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

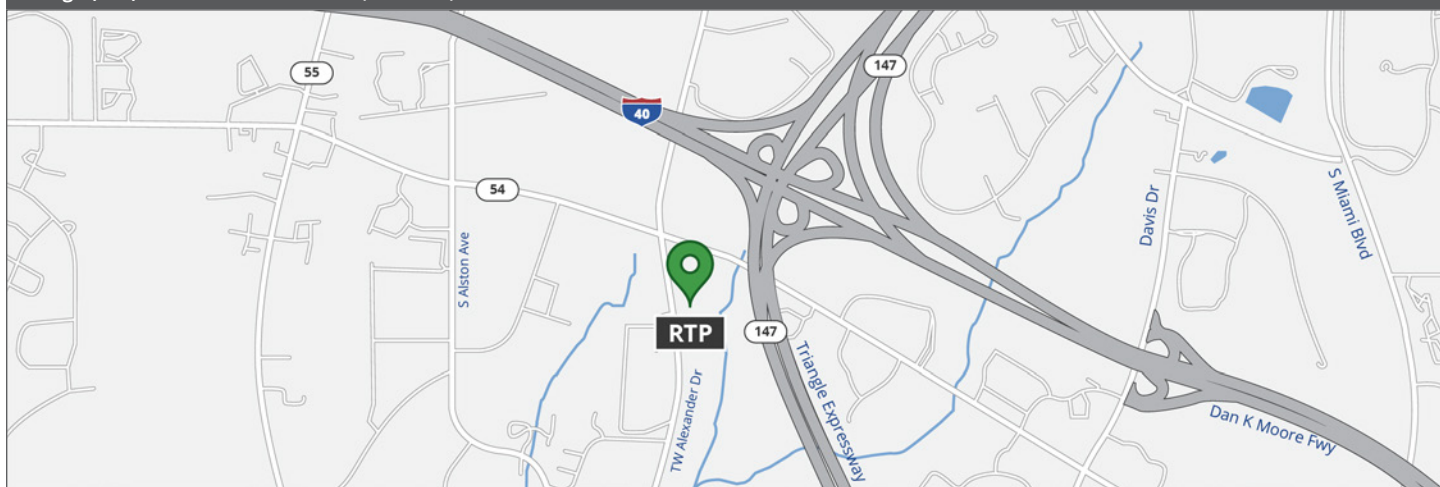
Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹ annually, is ISO 27001 certified², and ITAR and EU-US Privacy Shield³ registered.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

Raleigh (RTP)		
Space	Facility Size	70,000 square feet of data center space
	Deployments	Cabinets and cages
	Power Availability	AC
	On-site Support	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper, and coaxial
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators	Four 2 Megawatt generators each with a 4000 gal diesel belly tank (2N Configuration)
	Uptime Operations	100% Uptime SLA
	Utility Service	Pad mounted 2500kVA transformer for DC100; 2500kVA transformer for DC200
	Electrical	True 2N UPS system
	Mechanical / Cooling	2N redundancy on HVAC units
	BMS Controls	Monitoring of all facility infrastructure to include HVAC and electrical systems
	Life Safety	Dual-Interlock Zoned Preaction Sprinkler System
	Monitoring	BMS temperature & humidity monitoring w/ Eco-Struxureware by Schneider
Structure	Production Data Center Space	34,000+ square feet gross
	Loading Dock	Two Loading Docks w/ 5000 lb lifts at each
	Hardened Exterior	Concrete and steel construction
	Shipping	Staging area and receiving cage

Raleigh (RTP) - 99 TW Alexander Drive, Durham, NC 27709



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

tierpoint.com

© 2023 TierPoint, LLC. All Rights Reserved.

TP-392-v10022023