



ST LOUIS - WALNUT

Our state-of-the-art St Louis - Walnut facility, close to our corporate headquarters, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

Our carrier-neutral facility provides access to many on-net carriers, and cross connects to other carriers, so you get access to the Internet bandwidth of your choice.

Security

Monitored around the clock by on-site staff, and with a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

The St Louis - Walnut facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Our St Louis-Walnut facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with colocation options in our St Louis - Walnut facility.

Reliability

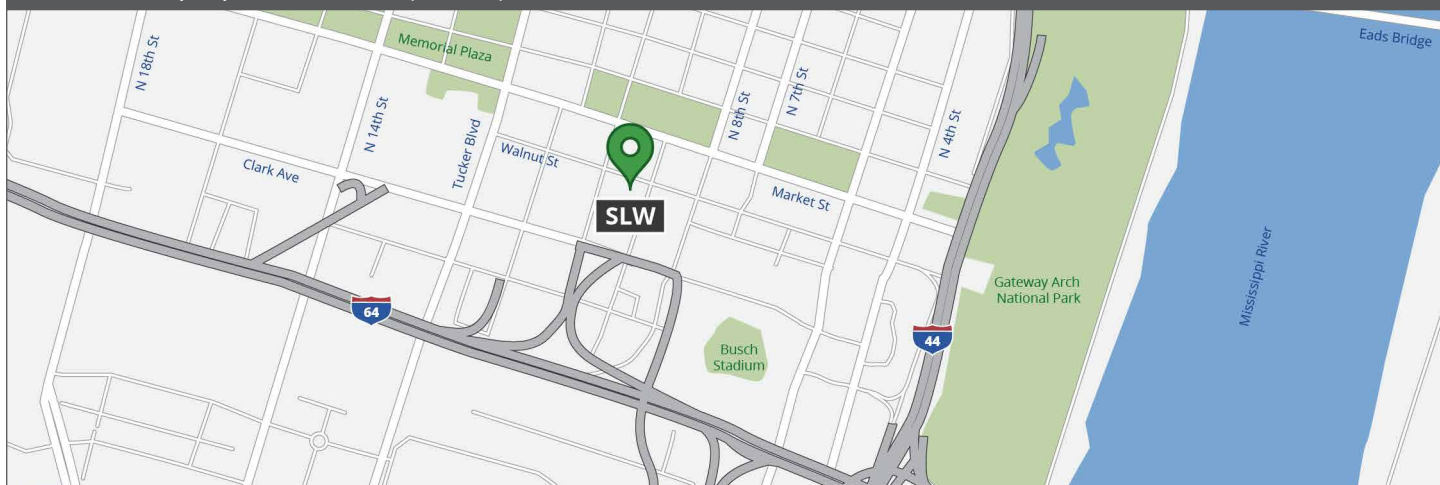
Your business applications are backed by a 100% uptime SLA guarantee, supported by a local, and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

St Louis - Walnut (SLW)

Space	Facility Size	4,800+ square feet of data center space
	Deployments	Cabinets
	Power Availability	AC 120V/208V A-side and B-side power distribution design
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from SLW to any of our 40+ data centers
Security	Access	Secure mantrap, keycard, and biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR, NIST and EU-US
Reliability / Critical Systems	Utilities	Community power distribution design
	Generators / Fuel Storage	Community 1500kW Cummins generators with 1500K gallons of fuel storage
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True N+1 UPS redundancy in each electrical system
	Mechanical	N+5 redundancy on CRAH's and N+1 water pumps and dry coolers
	BMS Controls	Temperature and Humidity sensing
Structure	Raised Floor / Clearance	4,000 square feet with 24" raised floor space
	Loading Dock	Lift gate required for larger deliveries/pallets
	Hardened Exterior	9" brick and 8" thick poured concrete with 3/4" reinforced bars
Efficiency	Cooling	N+5 redundancy on CRAH's and N+1 water pumps and dry coolers
	Electrical	Electrical system with double conversion high-efficiency UPS system
	Life Safety	Double action preaction sprinkler
	Utility Power	Dual pad mounted 1500kVA transformers
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring

St Louis - Walnut (SLW) - 900 Walnut Street, St. Louis, MO 63102



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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