



# ST LOUIS - OLIVE

Our state-of-the-art St Louis - Olive facility, close to our corporate headquarters, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. With the most recent advances in design, this facility is the area's most energy efficient and innovative data center. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

Our carrier-neutral facility provides access to many on-net carriers, and cross connects to other carriers, so you get access to the Internet bandwidth of your choice. Plus, our St. Louis-Olive facility is interconnected with 100G wave services to our Kansas City-Lenexa and Raleigh-RTP facilities.

### Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

### Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

The St Louis - Olive facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

### Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS<sup>1</sup> annually, is ISO 27001 certified<sup>2</sup>, and ITAR and EU-US Privacy Shield<sup>3</sup> registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

### Reliability

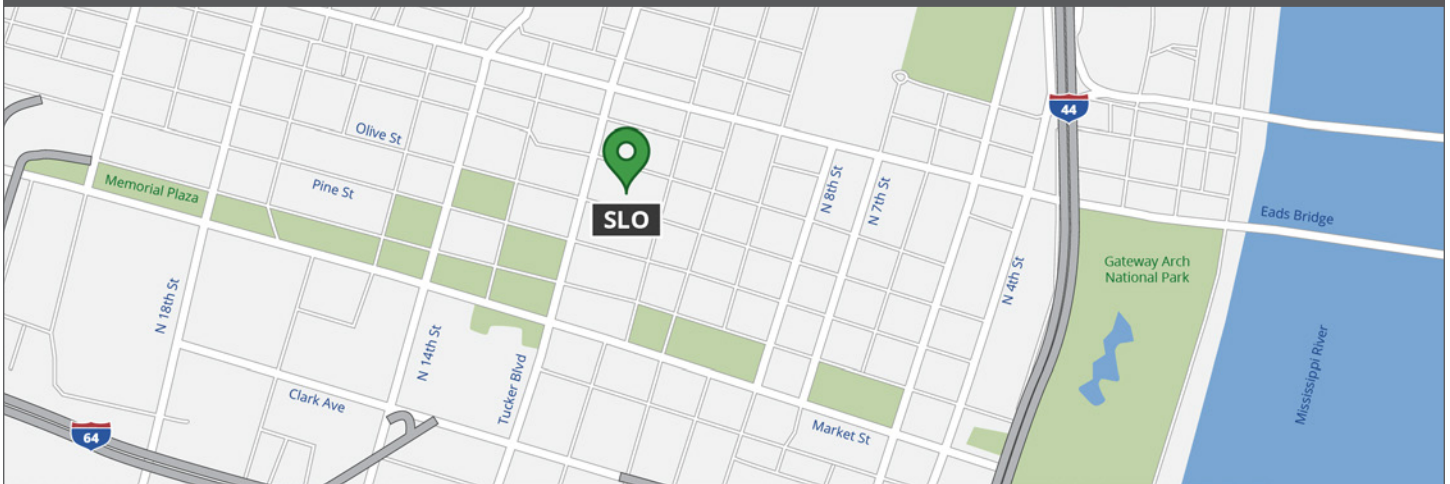
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

## St Louis - Olive (SLO)

<b>Space</b>	Facility Size	124,000+ square feet of data center space
	Deployments	Cabinets and cages
	Power Availability	AC 120V/208V A-side and B-side power distribution design
	Business Continuity Seating	1,100+ square feet business continuity workspace
	On-site Support	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: <a href="https://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Singlemode/Multimode Fiber and Copper
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
<b>Security</b>	Access	Secure mantrap, keycard, and biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
<b>Reliability / Critical Systems</b>	Utilities	N+1
	Generators	N+1 2,000kW Caterpillar generators each with 2K gallons of fuel storage
	Uptime Operations	100% Uptime SLA
	Utility Service	Dual pad mounted 2,000kVA transformers
	Electrical	N+1 UPS System
	Mechanical / Cooling	N+1 AHU's, chillers, water pumps and cooling towers
	BMS Controls	Temperature and humidity sensing
	Life Safety	Double action preaction sprinkler
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring
<b>Structure</b>	Production Data Center Space	11,000+ square feet gross
	Loading Dock	Lift Gate required for larger deliveries/pallets
	Hardened Exterior	Limestone/Brick and reinforced concrete
	Shipping	Staging area and receiving cage

St Louis - Olive (SLO) - 1111 Olive Street, St. Louis, MO 63101



## Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **[sales@tierpoint.com](mailto:sales@tierpoint.com)** to connect with one of our advisors. Or visit us at **[tierpoint.com](https://tierpoint.com)** to learn more.

## About TierPoint

TierPoint ([tierpoint.com](https://tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

**[tierpoint.com](https://tierpoint.com)**



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