



ST LOUIS - OLIVE

Our state-of-the-art St Louis - Olive facility, close to our corporate headquarters, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. With the most recent advances in design, this facility is the area's most energy efficient and innovative data center. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

Our carrier-neutral facility provides access to many on-net carriers, and cross connects to other carriers, so you get access to the Internet bandwidth of your choice. Plus, our St. Louis-Olive facility is interconnected with 100G wave services to our Kansas City-Lenexa and Raleigh-RTP facilities.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

The St Louis - Olive facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Staffed 24x7 and meeting some of the most stringent data center standards, our St Louis - Olive facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

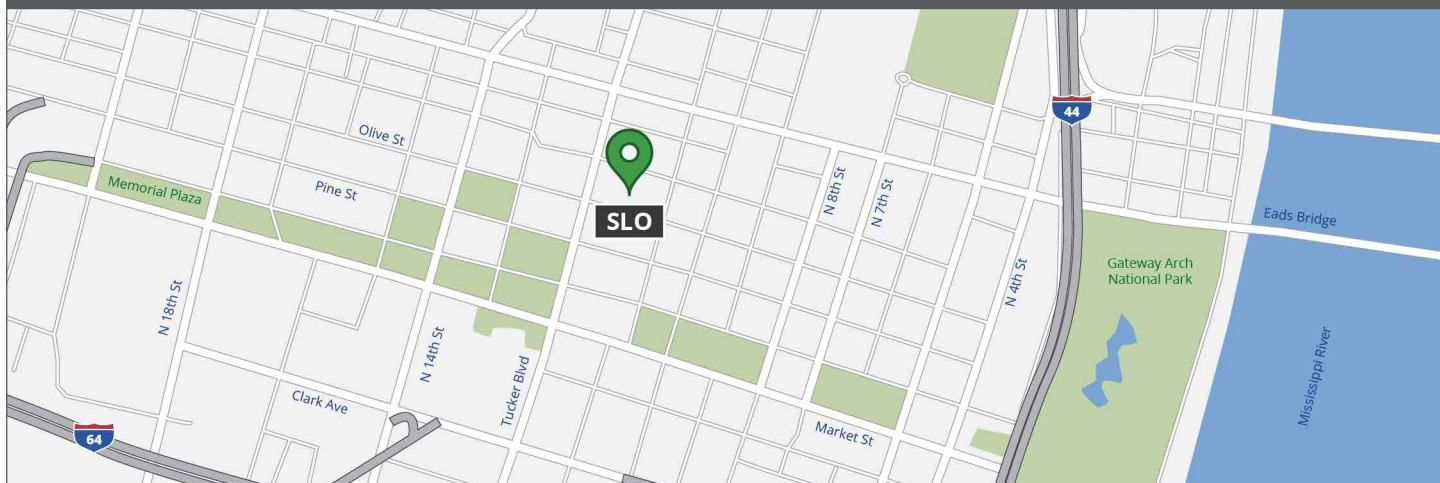
Your business applications are backed by a 100% uptime SLA guarantee, supported by a local, and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

St Louis - Olive (SLO)

Space	Facility Size	124,000+ square feet of data center space
	Deployments	Cabinets, and cages
	Power Availability	AC 120V/208V A-side and B-side power distribution design
	Business Continuity Seating	1,100+ square feet business continuity workspace
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Singlemode Fiber and Copper
	Interfacility	ICX for up to 1Gbps Layer 2 connection from SLO to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, or CTL
Security	Access	Secure mantrap, keycard, and biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 in-house and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR, NIST and EU-US
Reliability / Critical Systems	Utilities	N+1
	Generators / Fuel Storage	N+1 2,000kW Caterpillar generators each with 2K gallons of fuel storage
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True N+1 UPS redundancy in each electrical system
	Mechanical	N+1 AHU's, chillers, water pumps and cooling towers
	BMS Controls	Temperature and humidity sensing
Structure	Raised Floor / Clearance	11,000 square feet with 7 inch raised flooring
	Loading Dock	Lift Gate required for larger deliveries/pallets
	Hardened Exterior	12" thick limestone and brick
	Staging Area / Receiving	Equipment staging area and receiving cage
Efficiency	Cooling	N+1 AHU's, chillers, pumps and cooling towers
	Electrical	N+1 electrical system with double conversion high-efficiency UPS system
	Life Safety	Double action preaction sprinkler
	Utility Power	Dual pad mounted 2,000kVA transformers
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring

St Louis - Olive (SLO) - 1111 Olive Street, St. Louis, MO 63101



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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