



# KANSAS CITY

Our Kansas City data center is one of two state-of-the-art TierPoint facilities located in the Kansas City metro area, and is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

With our carrier-neutral facility including multiple Tier I providers on-net, diversely routed, you get access to the Internet bandwidth and connectivity services of your choice. Our Kansas City facility is interconnected with 10G wave services to our Lenexa, Bellevue, Midlands and St. Louis data center facilities.

### Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

### Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

One of two enterprise-class TierPoint data centers in the metropolitan area, our Kansas City facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

### Compliance

Our Kansas City facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

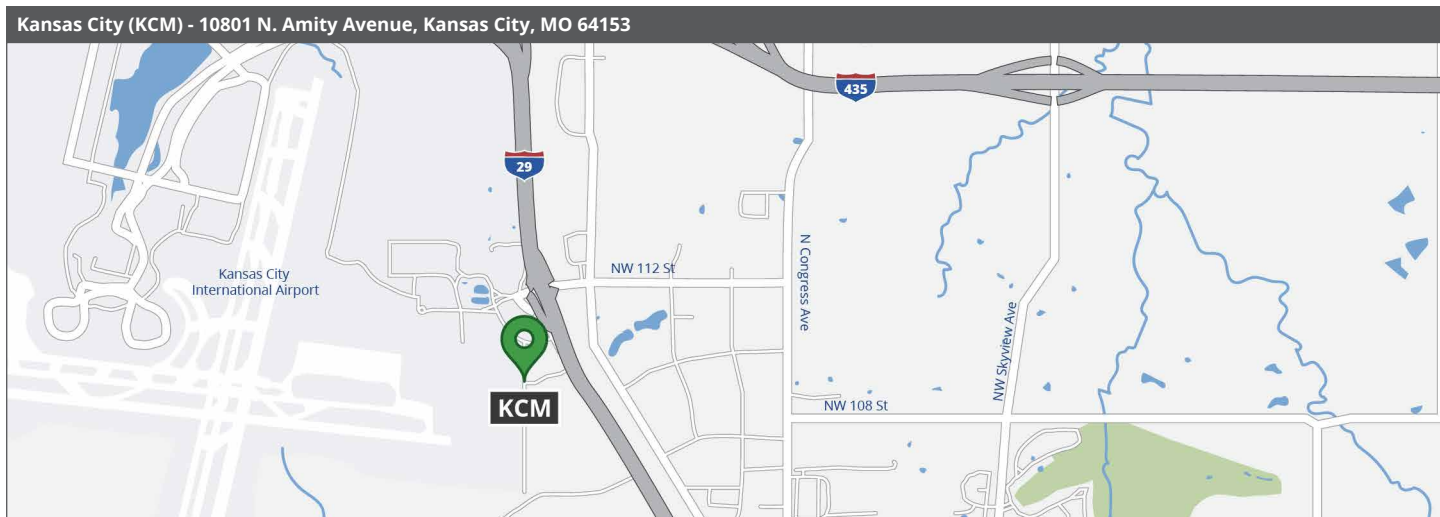
### Reliability

Your business applications are backed by a 100% uptime SLA guarantee, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior performance.

\*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Kansas City (KCM)

<b>Space</b>	Facility Size	27,000+ square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	Business Continuity Seating	13,000+ square feet of business continuity seating
	On Site Support (EOC/SOC)	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: <a href="http://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from KCM to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, or CTL
<b>Security</b>	Access	Secure mantrap, keycard, and biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 on-site security personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
<b>Reliability / Critical Systems</b>	Utilities	1 substation supplying 1 transformer with a 2000kVA and 1000kVA utility feed
	Generators / Fuel Storage	1MW for DC with 2,000 gallons fuel, a 600kw for building with 4,000 gallons fuel
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+1 CRAC units in each data suite
	BMS Controls	Temperature sensing
<b>Structure</b>	Raised Floor / Clearance	5,600+ square feet raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Brick exterior walls
	Staging Area / Receiving	Staging area and receiving dock
<b>Efficiency</b>	Cooling	N+1 CRAC units in each data suite
	Electrical	1N electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler with FM200 and Ecaro25 systems
	Utility Power	Single pad mount utility transformer in caged area
	Monitoring	Vertiv Environet building monitoring system



## Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **[sales@tierpoint.com](mailto:sales@tierpoint.com)**

Visit **[tierpoint.com](http://tierpoint.com)**

## About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

**[tierpoint.com](http://tierpoint.com)**

