



BALTIMORE

Conveniently located near downtown Baltimore and BWI Airport, TierPoint's Baltimore data center is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With 24x7x365 security, our Baltimore facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

With one of the largest and most geographically diverse footprints in the nation, our Baltimore facility is within 100 miles of TierPoint's five data centers in Philadelphia; located just 30 miles from Washington D.C.

Compliance

Our Baltimore facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

With on-network access to numerous network providers, TierPoint's Baltimore facility has built a highly redundant network for better data protection with dark fiber connectivity available.

Reliability

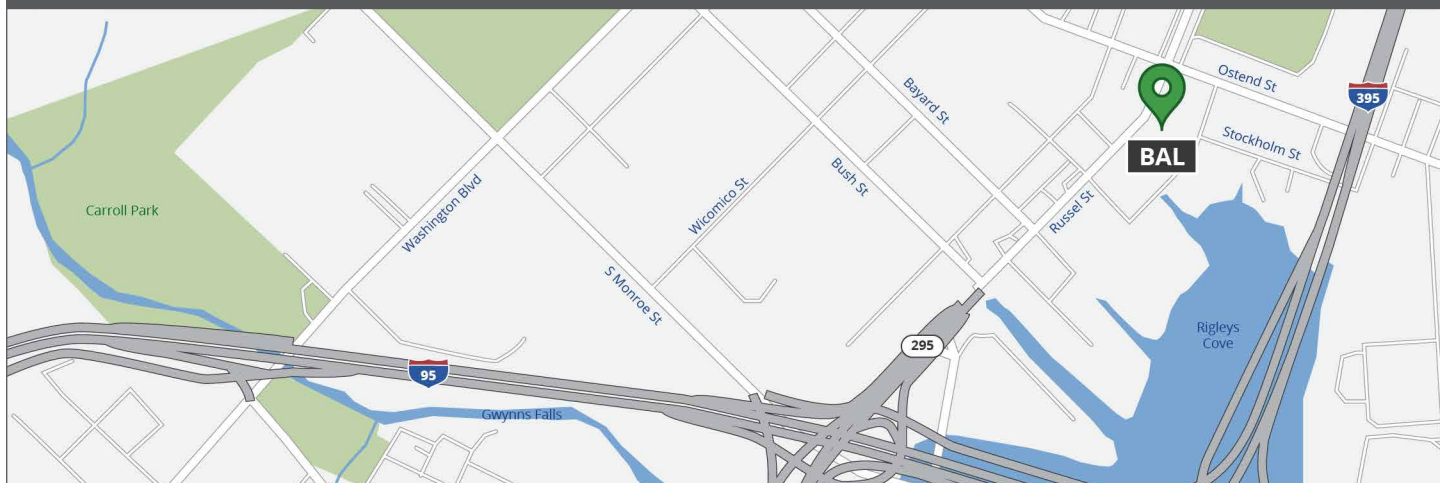
Your business critical applications are backed by a 100% uptime Service Level Agreement guarantee, supported by a local and dedicated team of cloud certified IT professionals.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Baltimore (BAL)

Space	Facility Size	28,000+ square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC and DC
	Business Continuity Seating	Limited Availability
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for 10/100Gbps Wave connection to BWI and to Ashburn DC2
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, Telia or Zayo
Security	Access	Secure three-factor authentication including biometric systems
	Cameras / Video Surveillance	IP camera surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	Redundant 1,500kW generators with 10K gallons of fuel storage on site
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	N+1 redundancy on each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor / Clearance	14,000+ square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Staging Area / Receiving	Staging area and receiving cage
Efficiency	Cooling	N+1 HVAC
	Electrical	2N electrical system with dual high-efficiency UPS systems
	Life Safety	Precision sprinkler
	Utility Power	Pad mounted 1,500kVA transformer for Utility 1; 2,500kVA transformer for Utility 2
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

Baltimore (BAL) - 1401 Russell Street, Baltimore, MD 21230



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email sales@tierpoint.com

Visit tierpoint.com

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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