

# **BOSTON - MARLBOROUGH**

TierPoint's Boston - Marlborough facility is located close to metro Boston and Providence, near the 495 Technology Corridor, yet sufficiently removed to insulate against localized disasters. This facility is connected via private 10G Fiber to multiple POPs around the country, ensuring resiliency and reliability with our fault-tolerant Gigabit Ethernet IP backbone. Whether you need a server rack, a full cabinet, or a suite of customized managed services — our state-of-the-art facility has the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

# **Our Commitment**

## **Carrier Neutrality and Redundancy**

With many on-net carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

### Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

## **Responsiveness and Expertise**

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

# **Scalability**

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## **National Reach**

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

# **Our Facility**

## Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹ annually, is ISO 27001 certified², and ITAR and EU-US Privacy Shield³ registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

## Reliability

Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

# **High-Performance and AI Compute**

Our cutting-edge Marlborough facility has been engineered to accommodate your demanding high-performance GPU / Al computing applications, with a capacity of up to 85kw per cabinet supported by a liquid cooling system.

| Boston - Marlborough (MRL)        |                              |  |
|-----------------------------------|------------------------------|--|
|                                   | Facility Size                | 115,000+ square feet of data center space  |
| Space                             | Deployments                  | Cabinets and cages   |
|                                   | Power Availability           | AC   |
|                                   | Business Continuity Seating  | 20,000+ square feet of business continuity workspace   |
|                                   | On-site Support              | 24x7x365 on-site support   |
| Connectivity                      | Diversity                    | Diverse POEs, MDFs, and IDFs   |
|                                   | Carrier Availability         | See our carrier list located at: connectpoint.tierpoint.com  |
|                                   | Cross Connects               | Fiber, copper and coaxial  |
|                                   | Interfacility                | Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels  |
|                                   | Cloud On Ramps               | CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers  |
| Security                          | Access                       | Secure two-factor authentication including biometric systems   |
|                                   | Cameras / Video Surveillance | CCTV surveillance, with a minimum 90 days of retention   |
|                                   | On-site Security             | 24x7x365 electronic / physical   |
|                                   | Compliance                   | SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered |
| Reliability /<br>Critical Systems | Utilities                    | 2N A-side and B-side power distribution design   |
|                                   | Generators                   | 7 redundant 1,000kW, (1) 2.25 Meg, (2) 2.5 Meg generators with 33.5K gallons of fuel storage on site                                     |
|                                   | Uptime Operations            | 100% Uptime SLA  |
|                                   | Utility Service              | Pad mounted (2)3,300kVA transformer for Utility 1; (2) 3,300kVA transformer for Utility 2; (2) 2,000KVA transformer for Utility 3        |
|                                   | Electrical                   | True 2N UPS system   |
|                                   | Mechanical / Cooling         | N+2 redundancy on HVAC units   |
|                                   | BMS Controls                 | Monitoring of all HVAC and electrical systems  |
|                                   | Life Safety                  | Preaction sprinkler  |
|                                   | Monitoring                   | Monitoring and BMS temperature & humidity monitoring w/Metasys   |
| Structure                         | Production Data Center Space | 50,000+ square feet gross  |
|                                   | Loading Dock                 | Exterior 4' dock height  |
|                                   | Hardened Exterior            | Concrete and steel construction  |
|                                   | Shipping                     | Staging area and receiving cage  |



# **Learn More**

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives.

Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

# **About TierPoint**



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

tierpoint.com