



BOSTON - MARLBOROUGH

TierPoint's Boston - Marlborough facility is located close to metro Boston and Providence, near the 495 Technology Corridor, yet sufficiently removed to insulate against localized disasters. This facility is connected via private 10G Fiber to multiple POPs around the country, ensuring resiliency and reliability with our fault-tolerant Gigabit Ethernet IP backbone. Whether you need a server rack, a full cabinet, or a suite of customized managed services — our state-of-the-art facility has the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With many on-net carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With 24x7x365 security, our Boston - Marlborough facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

Compliance

Our Boston - Marlborough facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

With multiple, diverse feeds via separate paths into the facility, you can achieve high performance and low latency.

Reliability

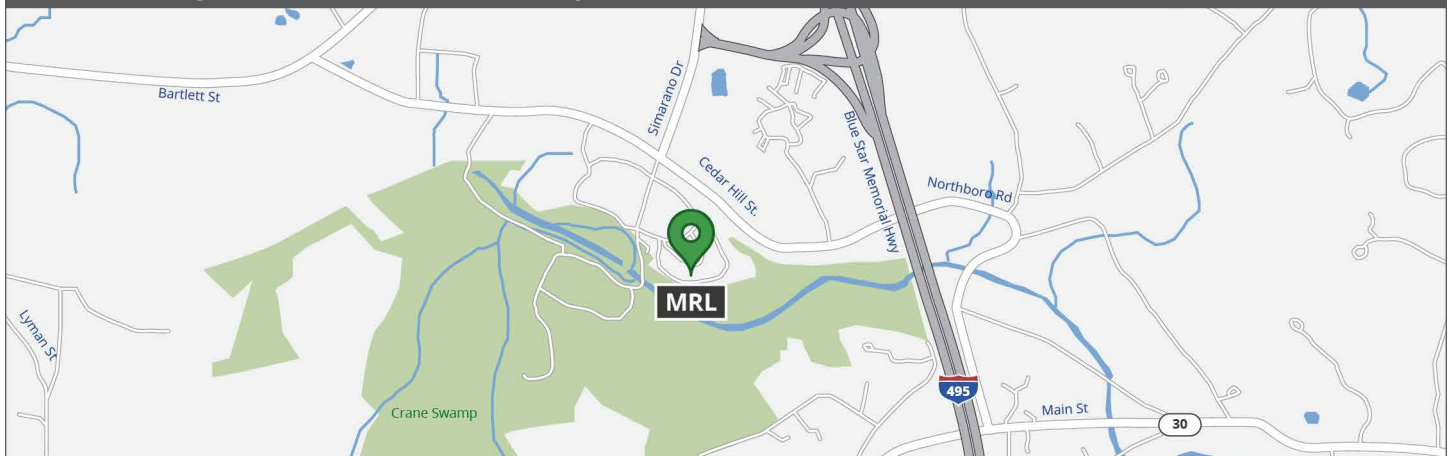
With redundant, UPS-protected power system, with A-side/B-side power distribution, our Boston - Marlborough facility is designed to always be up and running. Your business applications are backed by a 100% uptime Service Level Agreement guarantee and supported by a local team of cloud certified IT professionals.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Boston - Marlborough (MRL)

| | | |
|---------------------------------------|---------------------------------------|---|
| Space | Facility Size | 115,000+ square feet of data center space |
| | Deployments | Cabinets, cages and customizable suites |
| | Power Availability | AC |
| | Business Continuity Seating | 20,000+ square feet of business continuity workspace |
| | On Site Support (EOC / SOC) | 24x7x365 on-site support |
| Connectivity | Diversity | Diverse POEs, MDFs, and IDF's |
| | Carrier Availability | See our carrier list located at: connectpoint.tierpoint.com |
| | Cross Connects | Fiber, copper and coaxial |
| | Interfacility | ICX for up to 1Gbps Layer 2 connection from MRL to any of our 40+ data centers |
| | Cloud On Ramps | CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL or Megaport |
| Security | Access | Secure two-factor authentication including biometric systems |
| | Cameras / Video Surveillance | CCTV surveillance, with a minimum 90 days of retention |
| | Security Officers / On-site Personnel | 24x7x365 electronic and on-site security qualified personnel |
| | Compliance | SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US |
| Reliability / Critical Systems | Utilities | 2N A-side and B-side power distribution design |
| | Generators / Fuel Storage | 7 redundant 1,000kW, (1) 2.25 Meg, (2) 2.5 Meg generators with 33.5K gallons of fuel storage on site |
| | Uptime | 100% Uptime SLA |
| | Operations | 24x7 Remote Hands technical support |
| | UPS / PDU / RPP | True 2N UPS redundancy in each electrical system |
| | Mechanical | N+2 redundancy on HVAC units |
| | BMS Controls | Monitoring of all HVAC and electrical systems |
| Structure | Raised Floor / Clearance | 50,000+ square feet gross raised floor space |
| | Loading Dock | Exterior 4' dock height |
| | Hardened Exterior | Concrete and steel construction |
| | Staging Area / Receiving | Staging area and receiving cage |
| Efficiency | Cooling | N+1 HVAC |
| | Electrical | 2N electrical system with dual high-efficiency UPS system |
| | Life Safety | Preaction sprinkler |
| | Utility Power | Pad mounted (2)3,300kVA transformer for Utility 1; (2) 3,300kVA transformer for Utility 2; (2) 2,000KVA transformer for Utility 3 |
| | Monitoring | Monitoring and BMS temperature & humidity monitoring w/Metasys |

Boston - Marlborough (MRL) - 34 St. Martin Drive, Marlborough, MA 01752



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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