DATA CENTER

Andover

TierPoint's data center in Andover is located 30 miles from Boston and less than 100 miles from three other TierPoint facilities. Convenient to three major highways and the New Hampshire border, this facility was purpose-built to a Tier III standard and houses one of our state-of-the-art multitenant cloud pods. Whether you need a server rack, a full cabinet, or a suite of customized managed services — our Andover facility has the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy
With many on-net carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security
With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise
All our data centers are supported by passionate IT professionals focused on client success and responsiveness to client requirements. They have the technical expertise and desire to help you achieve your business goals.

Scalability
At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach
The Andover facility is part of one of the largest and most geographically diverse footprints in the nation.

Compliance
Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS[1], and NIST SP 800-53[1] annually, is ISO 27001 certified[2], and ITAR and EU-US Privacy Shield[3] registered.

Low Latency
Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

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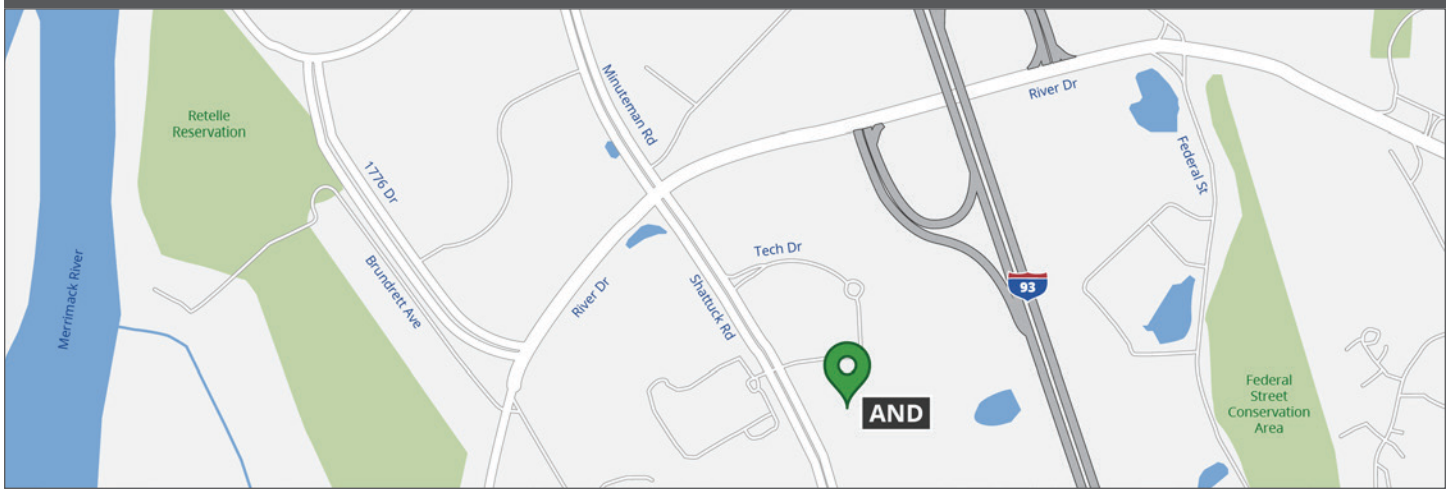
Andover (AND)		
Space	Facility Size	92,700 square feet of data center space
	Deployments	Cabinets and cages
	Power Availability	AC
	Business Continuity Seating	Business continuity workspaces available with substantial expansion opportunities
	On-site Support	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper, and coaxial
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators	Two 2.5 MW redundant generators with a minimum of 48 hours runtime
	Uptime Operations	100% Uptime SLA
	Utility Service	Pad mounted 3,360kVA transformer for Utility 1; 3,750kVA transformer for Utility 2
	Electrical	True 2N UPS system
	Mechanical / Cooling	N+2 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Dry preaction, Halon, and Vesda
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System
Structure	Production Data Center Space	21,000+ square feet gross
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Shipping	Staging area and receiving cage

Andover (AND) - 15 Shattuck Road, Andover, MA 01810



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint

TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

tierpoint.com

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