DATA CENTER

Chicago - West

Located in an attractive, low-risk area for natural disasters and just 15 miles from downtown Chicago, our Chicago - West facility is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy
By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice. Our facility includes carrier neutral, resilient 10Gb Internet connectivity with high availability.

Security
With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise
All our data centers are supported by passionate IT professionals focused on client success and responsiveness to client requirements. They have the technical expertise and desire to help you achieve your business goals.

Scalability
At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach
Located just five miles from O'Hare Int'l Airport, our Chicago - West facility is part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable, and connected infrastructure solutions.

Compliance
Audited under SOC 1 Type II, SOC 2 Type ll, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS[1] annually, is ISO 27001 certified[2], and ITAR and EU-US Privacy Shield[3] registered.

Low Latency
Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services. 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

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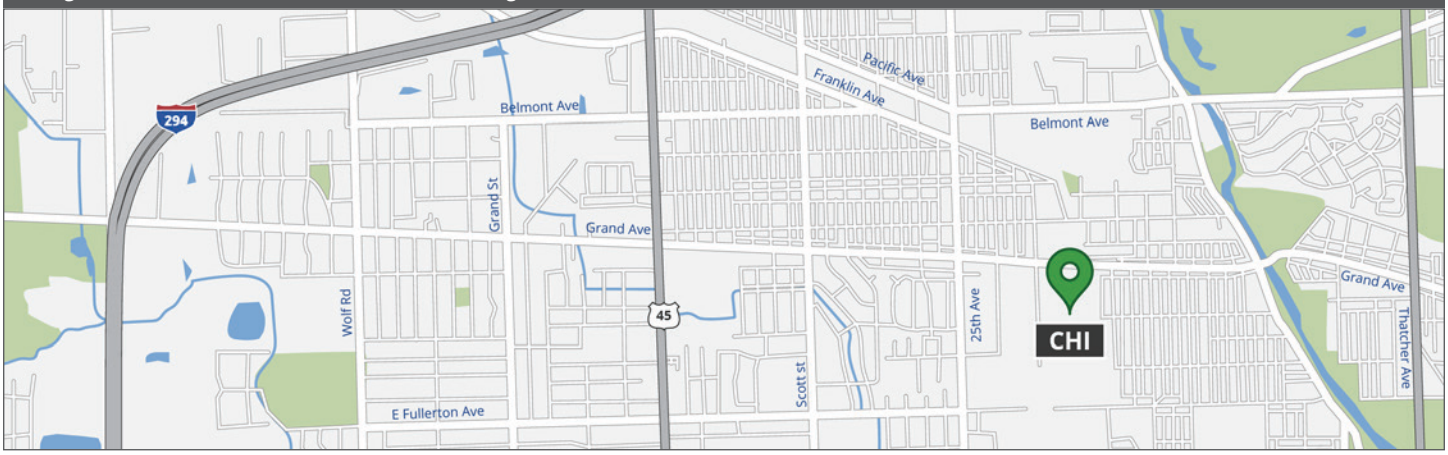
Chicago - West (CHI)		
Space	Facility Size	117,500+ square feet
	Deployments	Cabinets, cages, and suites
	Power Availability	AC
	On-site Support	24x7x365 on site support
Connectivity	Diversity	Diverse POEs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper, and coaxial
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, ISO 27001, ITAR and EU-US Privacy Shield
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators	Two 2 MW redundant generators with a minimum of 25 hours runtime
	Uptime Operations	100% Uptime SLA
	Utility Service	3000A 3P/4W 208 system
	Electrical	UPS redundant systems
	Mechanical / Cooling	N+2 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Preaction sprinkler
	Monitoring	Monitoring and BMS temperature & humidity monitoring
Structure	Production Data Center Space	15,000+ square feet gross
	Loading Dock	Exterior 25' dock height
	Hardened Exterior	Concrete/Steel construction
	Shipping	Staging area and receiving cage

Chicago - West (CHI) - 9333 West Grand Avenue, Chicago, IL 60131



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint

TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

tierpoint.com

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