



CHICAGO - POLK

Located in the heart of Chicago, just west of the Loop, our Chicago - Polk facility is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Thanks to the unique history of this building and its modernized infrastructure, whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

Compliance

Our Chicago - Polk facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Our Chicago-Polk facility was originally developed as a carrier hotel and is directly connected to Chicago's primary fiber optic ring, allowing us to provide low latency access to all of the major data centers in the downtown area.

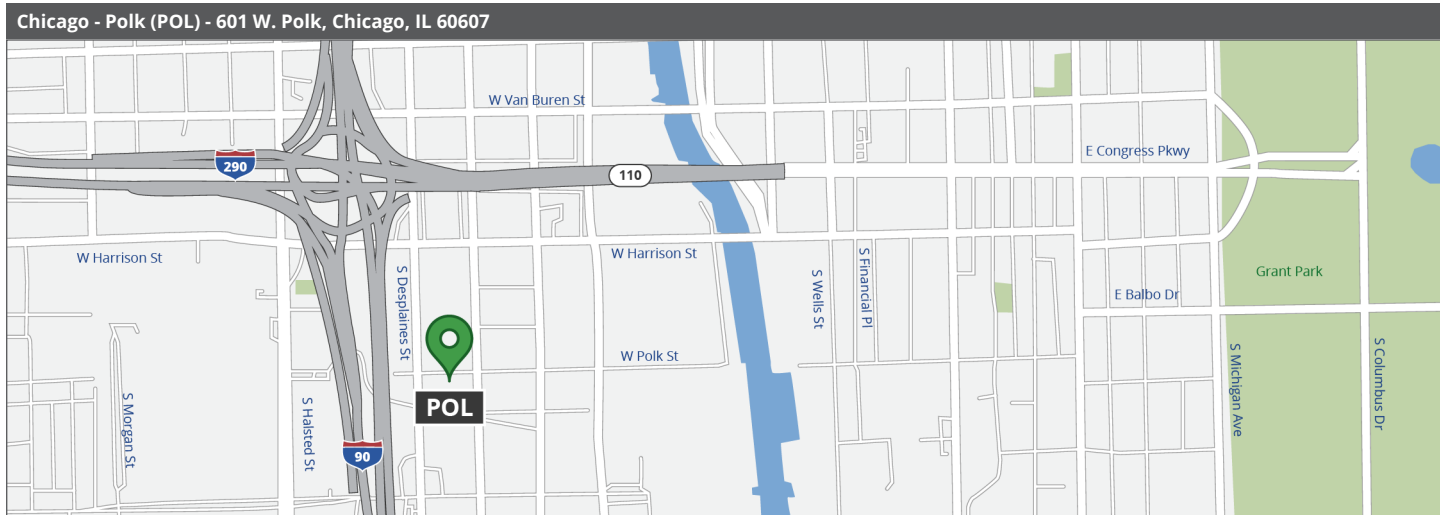
Reliability

Your business critical applications are backed by a 100% uptime SLA guarantee, supported by a local and dedicated team of IT professionals who are focused on delivering consistent and superior performance.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Chicago - Polk (POL)

Space	Facility Size	107,000 total square feet
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	On Site Support (EOC / SOC)	24x7x365 on site support, security personnel
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 10/100Gbps Wave connection to Cermak Carrier Hotel
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, or Zayo
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and daytime security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	One 2,500kVA primary utility transformer
	Generators / Fuel Storage	2 x 2.25MW diesel generator on-site, 2,200 gallon tanks + (1) external 14,000 gallon tank
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor / Clearance	16,000+ sq. ft. of raised flooring
	Loading Dock	Exterior 25' dock height, curbside delivery , liftgate required
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Staging Area / Receiving	Staging area
Efficiency	Cooling	N+1 HVAC
	Electrical	Electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler
	Utility Power	3000A 3P/4W 208 system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/EcoStruxure



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email sales@tierpoint.com

Visit tierpoint.com



About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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