



WATERBURY

TierPoint's state-of-the-art Waterbury facility is located 30 miles from Hartford, CT, and is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With 24x7x365 security, our Waterbury facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

Situated in a discreet, multi-story building in the downtown area with ten TierPoint data centers located within 180 miles, our Waterbury facility delivers secure, reliable and connected infrastructure solutions.

Compliance

Our Waterbury facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

Achieve low latency with our carrier-neutral, high availability and resilient Internet connectivity. Multiple, diverse fiber feeds, with dark fiber connectivity available.

Reliability

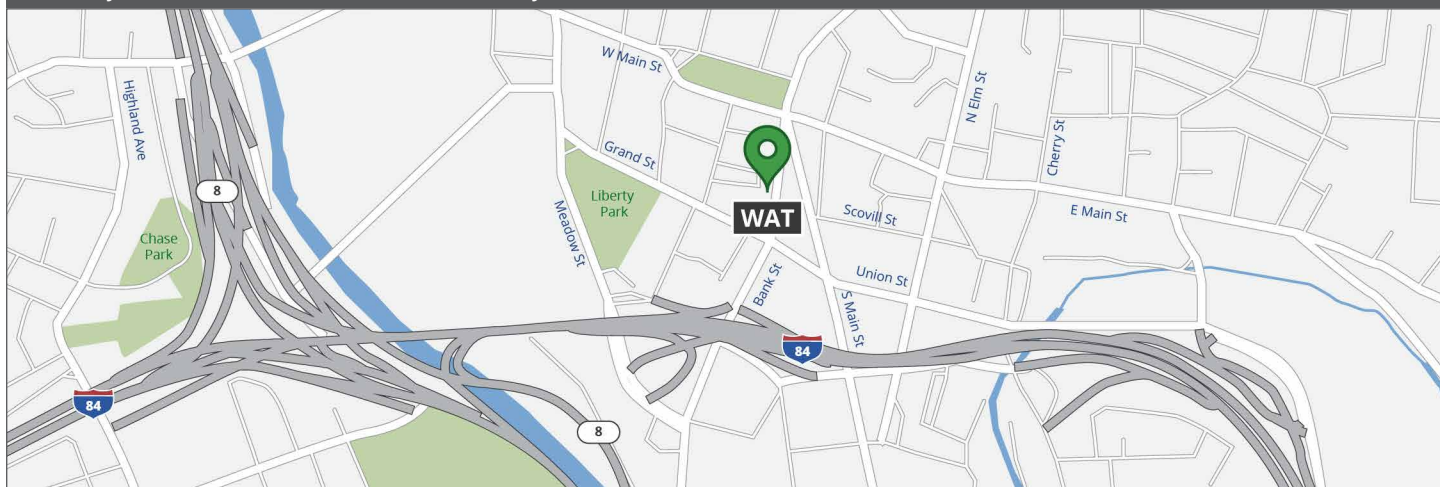
Your business critical applications are backed by a 100% uptime Service Level Agreement guarantee, supported by a local and dedicated team of cloud certified IT professionals.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Waterbury (WAT)

Space	Facility Size	3,000+ square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	Business Continuity Seating	Business continuity workspace buildout available
	On Site Support (EOC/SOC)	7am - 5pm Mon - Fri
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from WAT to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, or Azure
Security	Access	Secure two-factor authentication including biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers/On Site Personnel	24x7x365 electronic surveillance; on site personnel 7am - 5pm Mon - Fri
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators / Fuel Storage	125 kW natural gas generator and 400 kW diesel generator onsite
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	UPS redundancy in each electrical system
	Mechanical	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor / Clearance	1,600+ square feet gross raised floor space
	Hardened Exterior	12" masonry exterior wall system
	Staging Area / Receiving	Staging area
Efficiency	Cooling	N+1 HVAC
	Electrical	Electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & FM200 system
	Utility Power	3000A 3P/4W 208 system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System

Waterbury (WAT) - 108 Bank Street, 5th Floor, Waterbury, CT 06702



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email sales@tierpoint.com

Visit tierpoint.com

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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