



LITTLE ROCK

TierPoint's Little Rock (LIT) data center is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services—we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the internet bandwidth and connectivity services of your choice.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help achieve business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for disaster recovery, cloud services, and managed services.

Our Facility

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with cloud and colocation options in our Little Rock facility.

Reliability

Your business critical applications are backed by a 100% infrastructure uptime Service Level Agreement guarantee. Additionally, our local and dedicated team of IT professionals is focused on delivering consistent and superior performance.

National Reach

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

Compliance

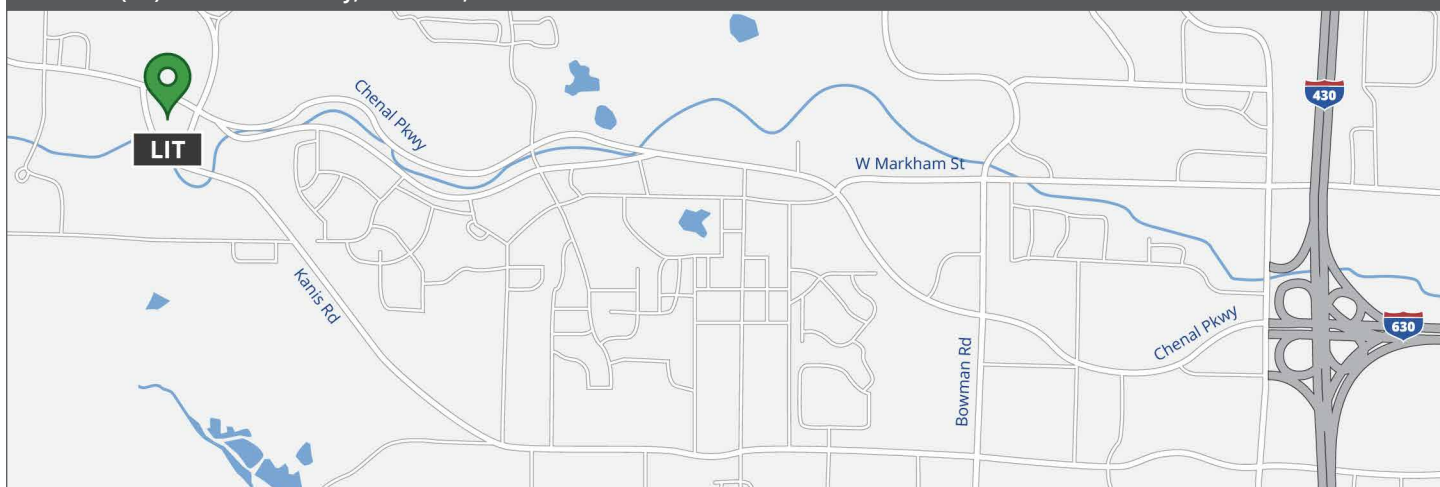
Our Little Rock facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Little Rock (LIT)

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|---------------------------------------|---------------------------------------|---|
| Space | Facility Size | 30,000+ square feet of data center space |
| | Deployments | Cabinets, cages and suites |
| | Power Availability | AC |
| | On Site Support (EOC / SOC) | 24x7x365 on-site support |
| Connectivity | Diversity | Diverse POEs, MDFs, and IDFs |
| | Carrier Availability | See our carrier list located at: connectpoint.tierpoint.com |
| | Cross Connects | Fiber, copper and coaxial |
| | Interfacility | ICX for up to 1Gbps Layer 2 connection from LIT to any of our 40+ data centers |
| | Cloud On Ramps | CCX for up to 1Gbps dedicated connections to Azure or AWS |
| Security | Access | Secure mantrap, keycard, and biometric systems |
| | Cameras / Video Surveillance | CCTV surveillance, with a minimum 90 days of retention |
| | Security Officers / On-site Personnel | 24x7x365 in-house and on-site security personnel |
| | Compliance | SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US |
| Reliability / Critical Systems | Utilities | 2N A-side and B-side power distribution design |
| | Generators / Fuel Storage | Two redundant 2,250kW Kohler generators each with 4K gallons of fuel storage |
| | Uptime | 100% Uptime SLA |
| | Operations | 24x7 remote Hands technical support |
| | UPS / PDU / RPP | True 2N UPS redundancy in each electrical system |
| | Mechanical | N+3 redundancy on CRAHs and chilled water pumps |
| | BMS Controls | Temperature sensing |
| Structure | Raised Floor / Clearance | 9,000+ square feet gross raised floor space |
| | Loading Dock | Exterior 4' dock height |
| | Hardened Exterior | 8" thick poured concrete tilt panel with 3/4" reinforced bars |
| | Staging Area / Receiving | Staging area and receiving cage |
| Efficiency | Cooling | N+3 CRAHs |
| | Electrical | 2N electrical system with dual high-efficiency UPS system |
| | Life Safety | Preaction sprinkler & FM200 system |
| | Utility Power | Dual pad mounted 3,000kVA transformers |
| | Monitoring | VESDA monitoring and BMS temperature & humidity monitoring |

Little Rock (LIT) - 15707 Chenal Pkwy, Little Rock, AR 72211



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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