



## SOLUTION BRIEF

# RECOVERY SERVICES

## Limit the Impact of Interruptions to Data, Applications, and Infrastructure

Deploy the right recovery solution for your business. Customized recovery solutions help ensure resiliency for your data, applications, and infrastructure, minimizing the impact of unexpected interruptions – every day and in a disaster.

### Don't Be a Downtime Statistic

On average, businesses incur costs exceeding \$100,000 for every hour of downtime.

Yet, many enterprises lack a solid disaster recovery plan, and even existing plans may fail without regular testing and updates. At TierPoint, we ensure our clients are prepared and resilient, providing expertise in establishing and maintaining effective disaster recovery strategies.

### Take the Risk Out of Your Security Strategy

Every business has different disaster recovery (DR) needs. Our tailored recovery solutions can help you meet yours.

- Designed to meet your recovery point objective (RPO) and recovery time objective (RTO) requirements.
- Preserve the investments you've made in your current DR technologies.
- Automate failover with DRaaS to geographically diverse clouds.
- Real-time encryption detection enables quick recovery from ransomware within minutes.
- Have peace of mind that your DR solution is reliable and secure.
- Select from fully managed and self-service options.

### Partner with the Best

One of the most common reasons disaster recovery solutions fail is because organizations try to do it all themselves. There are just too many other urgent and important initiatives vying for your time and your resources.

Our Recovery Services allow you to leverage our seasoned team of over 850 professionals across 20 markets and 40 data centers. We ensure the safety of your data and the continuous operations of your business.

### Our Experts Put You First

Our customer-first culture delivers for every client. With experts across the U.S., we offer in-depth knowledge of your regional economy, and meet with you face-to-face to discuss your challenges and recovery goals.

#### Minimize Downtime

Failover and fallback in just minutes

#### Secure

State-of-the-art tools protect your most sensitive data

#### Compliant

Help comply with PCI, SOX, HIPAA, and other regulations

## Proactive. Experienced. Certified.

Our experts are your partners. Our highly experienced IT professionals specialize in working as your partner to fully understand your unique business needs. We are a trusted recovery services provider for businesses across all industries and are well-equipped to help you meet industry-specific regulations, as well as strict data retention and uptime requirements.

We'll craft a secure end-to-end recovery solution that meets your current business needs, supports your future goals, drives results, and protect your organization.

## Extend Your Internal Team

*With leading vendors, technologies, and diverse platforms*

At TierPoint, we're dedicated to understanding your IT infrastructure and business environment to offer tailored solutions. With our advanced DRaaS program, powered by top vendors and technologies, we'll help manage your infrastructure seamlessly.

### Cloud-to-Cloud Recovery

Protect your virtualized production environments in any cloud. With recovery times measured in minutes, you have more control over your recovery plan and faster automated failover to a secondary site. current business needs, supports your future goals, drives results, and protect your organization.

### IBM Systems Disaster Recovery

With our DRaaS for IBM Power Systems and IBM mainframes you can protect your investment in IBM iSeries/pSeries and zSeries (mainframe).

### Backup Services (BaaS)

Protect against data loss for cloud, hybrid IT, and on-premises systems to help ensure your data is available when you need it. New technologies offer lower data loss and shorter recovery times, and meet security and compliance requirements.

### Business Continuity Workspace

During a disaster, your employees need a place that can support their space and equipment needs. Our business continuity workspaces come fully equipped with internet, phone service, private offices, and more to help you when you need it.

1 - <https://www.pingdom.com/outages/average-cost-of-downtime-per-industry/#:~:text=About%2098%25%20of%20organizations%20claim,at%20about%20%245%2C600%20per%20minute>

## Learn more

To schedule a call with one of our disaster recovery advisors, reach out to us at **844.267.3687** or by email: **[sales@tierpoint.com](mailto:sales@tierpoint.com)**.

## About TierPoint

TierPoint ([tierpoint.com](https://www.tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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