



SOLUTION BRIEF

RECOVERY SERVICES

Limit the Impact of Interruptions to Data, Applications and Infrastructure

Deploy the right recovery solution for your business. Customized recovery solutions help ensure resiliency for your data, applications and infrastructure, minimizing the impact of unexpected interruptions – every day and in a disaster.

Don't Be a Downtime Statistic

The per-event cost of downtime for businesses ranges from \$82,200 to \$256,000.¹

Yet, many enterprises do not have a fully documented disaster recovery plan. Even if you do, your plan may fail when you need it most – if you neglect to test it or keep it up-to-date. TierPoint help our clients ensure they get prepared and stay prepared.

Take the Risk Out of Your Recovery

Every business has different disaster recovery (DR) needs. Our tailored recovery solutions can help you meet yours.

- Designed to meet your recovery point objective (RPO) and recovery time objective (RTO) requirements.
- Automate failover with DRaaS to geographically diverse clouds.
- Have peace of mind that your DR solution is reliable and secure.
- Preserve the investments you've made in your current DR technologies
- Select from fully managed and self-service options.

Partner With the Best

One of the most common reasons disaster recovery solutions fail is because organizations try to do it all themselves. There are just too many other urgent and important initiatives vying for your time and your resources.

Our Recovery Services allow you to tap into our experienced team of more than 850 professionals across 20 markets and more than 40 data centers to keep your data safe and your business up and running.

Our Experts Put You First

Our customer-first culture delivers for every client. With experts across the U.S., we offer in-depth knowledge of your regional economy, and meet with you face-to-face to discuss your challenges and recovery goals.

Fast

Failover and failback in just minutes

Secure

State-of-the-art tools protect your most sensitive data

Compliant

Help comply with PCI, SOX, HIPAA, and other regulations

Proactive. Experienced. Certified.

Our experts are your partners. Our highly experienced IT professionals specialize in working as your partner to fully understand your unique business needs. We are a trusted recovery services provider for businesses across all industries and are well-equipped to help you meet industry-specific regulations, as well as strict data retention and uptime requirements.

We'll craft a secure end-to-end recovery solution that meets your current business needs and supports your future goals to drive results and protect your organization.

Extend your internal team

With leading vendors, technologies and diverse platforms

You need access to more than one recovery technology on more than one cloud platform. We will work with you to fully understand your IT infrastructure and unique business environment – and we can help you manage it all.

TierPoint invests in and partners with leading vendors, technologies and platforms to create one of the most advanced Disaster Recovery as a Service (DRaaS) programs available today. We can provide you with the following services and more:

Cloud-to-Cloud Recovery

Protect your virtualized production environments in any cloud. With recovery times measured in minutes, you have more control over your recovery plan and faster automated failover to a secondary site.

IBM Systems Disaster Recovery

With our DRaaS for IBM Power Systems and IBM mainframes you can protect your investment in IBM iSeries/pSeries and zSeries (mainframe).

Server-to-Cloud Recovery

Enable business continuity quickly and securely with replication to a secondary location. Protect non-virtualized physical servers on your premises or collocated in a TierPoint facility, as well as multiple types of virtual servers.

Backup Services (BaaS)

Protect against data loss for cloud, hybrid IT and on-premises systems to help ensure your data is available when you need it. New technologies offer lower data loss and shorter recovery times, and meet security and compliance requirements.

High-Availability DR for Diverse Environments

Access multiple technologies, cloud platforms and service levels. Our world-class teams of solution experts provide management and recovery capabilities across nearly all key applications and platforms, including Oracle and Unix.

Business Continuity Workspace

During a disaster, your employees need a place that can support their space and equipment needs. Our business continuity workspaces come fully equipped with internet, phone service, private offices and more to help you when you need it.

1 - <https://www.carbonite.com/globalassets/files/white-papers/carb-idc-smb-cloud-growth-opportunity-report.pdf>

Learn more

To schedule a call with one of our disaster recovery advisors, reach out to us at **844.267.3687** or by email: **sales@tierpoint.com**.



About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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