

Security Operations Center as a Service (SOCaaS)

Expert Support for Every Stage of Your Security Journey

TierPoint's expert security teams deliver end-to-end support across your cybersecurity lifecycle. From strategic planning and solution design to deployment, monitoring, threat response, and recovery, our security and SOC experts operate as an extension of your internal team.

By combining 24x7 human-led threat detection and response with AI-driven insights from the TierPoint Adapt Platform, we help you move faster, respond smarter, and stay resilient, whether you're building a roadmap, meeting compliance goals, or recovering from an incident.

End-to-End Security Expertise

Our incredible teams bring clarity and coverage to every phase of your security posture.



Security Strategy & Advisory*

- ✓ Assess risk and align security strategy to your business goals
- ✓ Map out your long-term security posture and cloud journey
- ✓ Provide ongoing guidance throughout the lifecycle



Deployment & Enablement

- ✓ Lead technical onboarding and configuration of your environment
- ✓ Ensure log sources, agents, and integrations are optimized for visibility
- ✓ Set you up for a smooth, secure day one to avoid delays



24x7 Monitoring & Triage

- ✓ Monitor your environment in real time, 24x7x365
- ✓ Triage, investigate, and escalate threats with context
- ✓ Apply human insight to separate noise from real risk



Event Response

- ✓ Respond to confirmed threats and contain breaches quickly
- ✓ Stabilize impacted systems and isolate compromised assets
- ✓ Act fast to minimize damage and reduce downtime



Recovery & Continuity*

- ✓ Lead recovery and restoration efforts after an incident
- ✓ Conduct digital forensics and root cause analysis
- ✓ Manage failover and disaster recovery if enrolled in our DR services

* Not included in TierPoint Adapt MDR, but included in TierPoint full stack with ProServ.

How SOCaaS Makes a Difference

Our Security Operations Center (SOC) teams help you gain enterprise-grade security coverage without the overhead, giving you confidence, clarity, and control.

Around-the-Clock Vigilance

with 24x7x365 monitoring and response

Cost-effective Expertise

without building an in-house team from scratch

Scalable Coverage

that adapts to your infrastructure as you grow

Reduced Alert Fatigue

with contextualized threat detection

Stronger Posture

through continuous tuning and improvement by seasoned experts

Always Here When You Need Us Most

Cybersecurity isn't a 9-to-5 job. Whether it's 2 p.m. or 2 a.m., TierPoint's teams are standing by to help you:

- ⊕ Offload day-to-day monitoring and triage
- ⊕ Navigate complex threats with calm, proven expertise
- ⊕ Turn crisis into clarity with structured incident management
- ⊕ Extend your internal team with the exact expertise you need

We show up on your worst day and stay until the job is done.

"TierPoint works like an extension of our team. Whether it's day-to-day operations or planning for what's next, they're right there with us. Together, we're moving forward with confidence and we're continually impressed."

Kevin Day

Senior Director
Technology Delek

Extend Your Team with Always-On Security Expertise.

Let's talk about how we can support your full security journey. Call **884.267.3687** or email **sales@tierpoint.com** to speak with a security expert. Or visit us at **[tierpoint.com](https://www.tierpoint.com)** to learn more.

About TierPoint

TierPoint ([tierpoint.com](https://www.tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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