

# VIRTUAL DESKTOP SERVICES

Powered by Nutanix Frame



## Improve User Experiences and Enterprise Mobility

With virtual desktop infrastructure (VDI) in the cloud, also called desktop as a service (DaaS), users can work anywhere on any device at any time, securely and with high performance. Rapid implementation, scalability, and workforce continuity make a cloud desktop environment the right mobile and remote computing solution for many businesses.

TierPoint's Virtual Desktop Services solution ensures your organization receives a professionally managed cloud-based desktop experience with the latest virtualization technology through a secure and physically isolated TierPoint Hosted Private Cloud powered by Nutanix. Our experts customize and configure your virtual desktop solution and provide industry-leading monitoring, availability, and support.

## A Virtual Desktop Environment Optimized for Your Business

As a leading cloud and managed services provider, TierPoint delivers one-stop support from design to configuration and from deployment to monitoring and lifecycle maintenance of your enterprise virtual desktop solution.

### Improve Employee Satisfaction

Employees working from home, while traveling or sharing desks need a fast, full desktop experience and secure access to critical information. Our enterprise virtual desktop solution serves users in any location and on any device, whether company-owned or bring-your-own (BYOD).

### Enhance Workforce Continuity

Redundant cloud desktop instances promote business resilience during disruptions. They are ideal for employees that need an alternative mode of access when their primary PC is unavailable.

### Improve Employee Retention

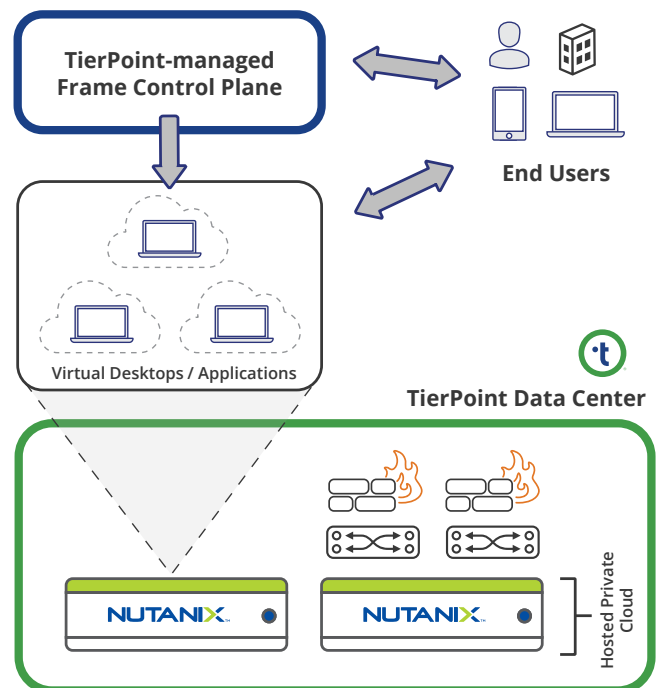
Your ability to support an expanding remote or mobile workforce with virtual desktops enables your business to adapt to circumstances and retain your best employees when they relocate or require a work-from-home solution.

### Protect Data and Enhance Security

Cloud desktops offer security benefits over running an OS or workspace locally. Data from the desktop lives on a server, not the end client. Additionally, the desktop environment is fully and centrally controlled from a data center where administrators can apply software patches and updates, change configuration, and enforce security policies. You can also control access with modern authentication and authorization technologies.

### Transform IT

Our VDI service promotes business innovation and allows IT teams to shift away from managing and upkeep of physical equipment. Use cases range from office productivity to graphics-intensive applications while decreasing IT management overhead.



# Custom Enterprise Desktops Managed for You

We are your virtual desktop experts. TierPoint takes responsibility for design, configuration, deployment, and ongoing maintenance and support for all components. Our service includes proactive monitoring and performance optimization to ensure the utmost availability and best desktop as a service experience for your users.



## A Cloud-Hosted VDI Solution to Unlock Agility

**Powered by Nutanix Frame** - Enable transformation with this powerful cloud-based VDI platform by Nutanix. Frame is the only multi-cloud Windows workspace service running at a global scale, reaching users in more than 200 countries.

**Connect Securely from Any Web Browser** - Users connect to a secure virtual desktop environment with authentication from any device with an HTML5-compatible browser and internet connectivity.

**Do It Your Way** - Our VDI solution is customized to meet your needs, including non-persistent or persistent desktops, bring-your-own applications and preferred desktop images, Active Directory and identity provider (IDP) integration, direct network access via SSL VPN or our streaming gateway appliance, and your choice of a partially or fully managed service.

**Free Up Your IT** - We provide configuration, deployment, and ongoing administration and support for your managed dedicated desktop as a service solution built on our TierPoint Hosted Private Cloud infrastructure and deployed within a TierPoint data center with industry-leading security and compliance.

**High Performance on Any Device** - Optional GPU hardware for Hosted Private Cloud infrastructure delivers the higher performance needed for graphically advanced and compute-intensive workloads.

**Scale When Needed** - We size your solution based on your current and future requirements and can adapt as your business needs change or your user base grows.

## VDI + Authentication + Office 365

Your Virtual Desktop Services solution can be implemented with Managed Multi-factor Authentication, Managed Office 365, and more.

## A Full Suite of Managed Services

Along with private, public, multitenant, and hybrid clouds, TierPoint offers an extensive portfolio of managed services and data center solutions. As your IT strategy evolves, we meet you where you are and help you along your journey.



A virtual desktop service is a win-win solution for users and IT transformation.

Technology-related factors make up 30% of what drives an engaged employee, according to Forrester.

Physical devices are a never-ending burden for IT. Forrester reports that 67% of organizations expect to replace physical, corporate-owned laptops at least every three years.

## Reimagine Desktops Today

Let us help you optimize your remote and mobile user experiences and transform IT for greater business agility. Call 844.267-3687 or email [sales@tierpoint.com](mailto:sales@tierpoint.com) to connect with one of our advisors. Or visit us at [tierpoint.com](http://tierpoint.com) to learn more.



### About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.