

Digital Transformation & IT Services for

GOVERNMENT, EDUCATION & NONPROFITS

Trusted by federal, state, and local agencies, utilities and school districts – and industry associations, nonprofits, and universities.

Public and nonprofit organizations need to provide customer-friendly experiences with easy access and personalization. At the same time, security and data privacy are essential. Outdated IT infrastructure and underutilized data can limit your ability to deliver high-quality service and fulfill your mission. Access to state-of-the-art technologies such as artificial intelligence (AI) and big data management can enable new and improved services to engage your constituents and deliver results.

Free your team to focus on building digital experiences that deliver the desired outcomes for your organization. Whether innovating for citizens, educating and inspiring students or working to further your mission, partnering with TierPoint can free up your teams to focus on those goals while we manage time-consuming IT skills. Our experts can provide strategic IT guidance and experience in diverse skill sets including cloud migration and cybersecurity.

What You Need:

Upgrade Digital Experiences

When your organization is focused on fulfilling a mission, you must balance the pressure to keep delivering services with the risk and cost of digital change needed for success. Staying committed to public service values while transforming in a fast-paced digital context can be a struggle, and failure to keep up can put you at risk. With the right tools and IT infrastructure, you can improve digital experiences and information management to deliver more results, while also improving security and uptime.

Improve Data Management

Growth of data continues across industries, including public and nonprofit sectors. Keeping personal and financial records safe from threats and always available is more difficult with outdated systems. At the same time, powerful data analytics can help you deliver personalized communications based on previous interactions, and artificial intelligence can help you better anticipate and adjust to changing events. With modern data management and storage technologies, you can manage growing volumes of data and make better use of information to achieve your mission. Secure cloud services deliver cost-effective, scalable and high-performance solutions to transform business systems.

Strengthen Security & Compliance

Government agencies, educational institutions and nonprofits are prime targets for cybercrime, including ransomware; however, they are often challenged with finding and attracting cybersecurity talent. Digital transformation can deliver engaging experiences and valuable insight – but private information must be kept secure at all times. Constituents want an experience that is frictionless and fast – and that keeps their data safe. A reputable IT security services vendor can guide you on how best to protect your organization's data. TierPoint helps many organizations with regulatory compliance requirements, such as HIPAA/HITRUST, PCI-DSS, and SOC + HITRUST.

Streamline IT Infrastructure

Tight budgets can result in disparate and legacy systems that are out-of-date and inflexible. The digital demands of citizens, donors, students, and employees drive the need for streamlined and stable IT environments where data flows easily and efficiently. Many government, education, and nonprofit organizations are due for an IT overhaul, weighed down by significant investments in technology and legacy systems. You can get expert guidance and help to transform your IT infrastructure to support your mission.

How TierPoint Can Help:

Cloud Services

One cloud doesn't fit all workloads. Our cloud experts can assess your needs and determine the best approach for your organization. By evaluating each workload and building a customized mix of cloud and non-cloud infrastructure for you – we can help develop and execute on a cloud strategy that balances economy, agility, security and innovation.

Recovery Services

Keep your systems and data secure and available with recovery services, such as DRaaS. A disaster recovery solution can help you recover much faster – and ensure continuity and compliance from all types of disruptions ranging from natural disasters to cyberattacks like ransomware.

Colocation & Data Center Services

Make the most of your legacy systems and existing hardware by deploying your infrastructure in one of our enterprise-class data centers. Benefit from our facilities' robust security, 100% uptime SLAs and many connectivity options – while avoiding the risk and cost of managing your own data center.

Security & Compliance

There is no compliance without securing your systems first. Our experts can help design and configure solutions to meet your compliance needs and protect your citizens', students' or donors' data. Engage a proactive, multi-layered defense to safeguard data and make your organization less vulnerable to an attack.

Managed Services

Unleash the potential of your organization by freeing your IT staff for strategic projects. Managed IT services deliver best-in-class technology and skill sets to help you build a more agile, innovative IT organization.

Advisory & Professional Services

Our experts can help determine the right mix of cloud technologies to transform your organization, enabling innovation and rapid responses to new challenges. Additionally, our migration specialists can help you craft a strategy to move to the cloud or to consolidate legacy data centers.

Our Customers



“ TierPoint services have helped us enormously because they consistently work, they are consistently available, we have just had a really good record of reliability with TierPoint. If that's your backup facility, and you're worried about major disruptions, that's what you need. ”

Peter Garlock
Chief Information Officer, Port of Seattle

About TierPoint

Meeting clients where they are on their journey to IT transformation, TierPoint (tierpoint.com) is a leading provider of secure, connected data center and cloud solutions at the edge of the internet. The company has one of the largest customer bases in the industry, with thousands of clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class data centers in 20 U.S. markets and 8 multitenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, managed hyperscale, and hybrid cloud, plus colocation, disaster recovery, security, and other managed IT services.

