



FACT SHEET

MANAGED MICROSOFT 365

Make the Most of your Microsoft 365 with Dedicated Security Specialists and Strategic Planning to Deliver Better Business Results.

With Microsoft 365, users can collaborate with coworkers and external contacts, from any device securely, with group chat, online meetings, calling and web conferencing. Rapid implementation, flexibility to add and remove licenses as needed, and built-in security at every corner make Microsoft 365 the right productivity solution to get work done.

TierPoint's Managed Microsoft 365 solution ensures your entire organization receives a comprehensive and seamless Microsoft 365 experience. With industry-leading migration and support, our experts will customize Microsoft 365 to your unique environment and architect the best solution for your business. With our Secure Workforce Support, we can manage and configure the best security policies to maximize your defenses against cyberthreats and data loss.

Microsoft 365 Optimized for Your Users and Environment

As a Microsoft Cloud Services Provider (CSP), TierPoint's Managed Microsoft 365 solution delivers one-stop support from design and architecture to migration, and from administration and support to help desk services for every user.

Minimize Licensing

We'll move your existing Office 365 subscriptions to TierPoint's Managed Microsoft 365 solution and design a deployment that maximizes your existing licenses on servers, devices, desktops, and in the cloud. Consolidated invoices simplify your accounting.

Simplify Migration and Administration

Our Microsoft 365 experts provide a smooth onboarding and migration experience customized to your needs, and ongoing administrative support.

Security First

TierPoint has developed a structured security solution called Secure Workforce that includes: consultative approach to developing security policies for your organization, standard security baselines that can be applied to your environment to ensure user identity and access to company data is configured appropriately, a log analytic solution to proactively monitor all aspects of your Microsoft 365 environment, and 24/7 access to experts to guide you through the complex world of Microsoft security.

Improve Help Desk Services

Our one-stop support services include help desk services with a 24x7 U.S.-based support team. When needed, we'll escalate your tickets via our direct link to Microsoft Premier Support.

Extend with Professional Services

As a TierPoint customer you have access to our professional services team when your business needs it. Our services include SharePoint design, mail and data migrations, assessments, security, storage and more.

Microsoft 365 At-A-Glance



It's the tools you need

Be more creative and achieve what matters with Outlook, OneDrive, Word, Excel, PowerPoint, SharePoint, Microsoft Teams, and more.



It's always up to date

With an Microsoft 365 subscription, you get the latest Office apps—both the desktop and the online versions—and updates when they happen.



It's on all your devices

On your desktop, on your tablet, and on your phone. Microsoft 365 + your device + the Internet = productivity wherever you are.

24/7 Help Desk Services

TierPoint provides best-in-class end-user technical support for Microsoft 365 with U.S.-based certified experts who are available to your users at all times. Our help desk team can support all the services you contract with TierPoint, or Microsoft 365 alone. Whether you need a help desk year-round or seasonal after-hours coverage, TierPoint can deliver for any technical support help-desk scenario.



Gold Cloud Platform

Enterprise Mobility & Security + TierPoint Secure Workforce Protects User Identity and Sensitive Information

Employees working from different locations, across a multitude of personal and mobile devices, has triggered an increase in phishing and ransomware attacks. TierPoint offers advanced security services for the management of devices and desktops using Microsoft 365, including:

Identity and Access Management – Utilize a single-pane-of-glass identity solution for the ultimate in flexibility and control.

Information Protection – Protect sensitive data everywhere, even in motion and when shared, across all devices, apps, cloud services, and on-premises.

Threat Protection – Detect and investigate advanced threats, compromised identities, and malicious actions across your on-premises and cloud environments.

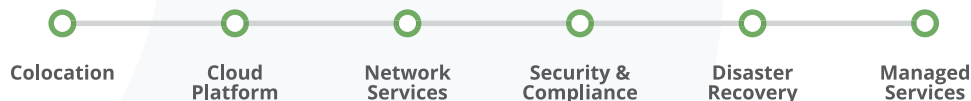
Unified Endpoint Management – Flexible management and powerful security solutions deliver protected mobile experiences on any device.

Cloud Access Security Broker (CASB) – Gain rich visibility and control over data travel with sophisticated analytics, so you can identify, respond to, and combat cyber threats.

Compliance Made Easy – Quickly know which Microsoft 365 services fit your compliance needs with four compliance categories and options to enable or disable compliance.

A Full Suite of Expertise and Managed Services

Along with private, public, multitenant, and hybrid clouds, TierPoint offers an extensive portfolio of managed services and data centers. As your IT strategy evolves, we meet you where you are and help you along your journey.



Get More Done

Increase productivity with Microsoft Teams and call, chat or meet with co-workers or customers whether you are working remotely or onsite.

Work Better Together

Use, share and collaborate on Word, Excel and PowerPoint documents anywhere and anytime, and enable real-time teamwork.

Safeguard Your Data

Help protect your company against external cyberthreats and leaks with built-in privacy and compliance tools.

Reimagine Microsoft 365

Let us help you optimize the Microsoft 365 experience across your organization. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at [tierpoint.com](https://www.tierpoint.com) to learn more.



About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.