



# HOSTED PRIVATE CLOUD

## Get the flexibility and cost control you want with the security and performance your business demands.

While interest in cloud computing—especially public clouds—is growing, the shared resource model isn't right for every workload. This is especially true for highly regulated industries or those working with confidential data such as healthcare, financial services and retail.

TierPoint's Hosted Private Cloud is a flexible cloud platform that allows you to build, deploy, and manage applications with dedicated compute, memory, and storage resources at a TierPoint data center. Our Hosted Private Cloud utilizes a software-defined or

hyperconverged infrastructure, eliminating the need to invest in costly resources and allows your team to ramp up quickly, without compromising performance or data integrity.

Hosted private cloud adoption **ROSE SIGNIFICANTLY** between 2016 and 2018 in North America (33% to 64%).

- Forrester report\*

### A Natural Part of Your Hybrid IT Strategy

By providing cloud-based resources that are tailored to the needs of your business, a TierPoint Hosted Private Cloud allows you to strengthen IT capabilities without adding complexity or the need to invest in internal resources. Among all cloud adopters and planners, 36% state that hosted private cloud is—or will be—their primary cloud computing platform.

#### Minimize Risk

TierPoint Hosted Private Clouds use a physically isolated, dedicated instance of compute, memory, and storage infrastructure, helping you ensure data integrity and compliance. The single-tenant environment also eliminates potential “noisy neighbors” that could negatively impact performance.

#### Increase Visibility

The TierPoint Portal lets you manage and monitor your Hosted Private Cloud physical and virtual resources as well as other resources across your Hybrid Cloud infrastructure. The intuitive interface makes it easy to assess resource utilization, provision

additional resources, or scale back as needed.

#### Support Disaster Recovery

Choosing a data center that is distanced from your primary site and other on-premises resources helps ensure a local disaster won't affect your entire infrastructure and allows for speedier recovery. Our nationwide network of data centers gives you plenty of locations to choose from, both for primary use and as failover options.

#### Improve Agility

A Hosted Private Cloud lets you avoid the cost and delay of building or adding additional resources to on-premises facilities. They can be deployed quickly, without lengthy migrations and application rewrites and additional capacity can be added as your business needs grow. We can even configure your cloud to immediately leverage multi-tenant resources if your usage unexpectedly exceeds contracted capacity.

\* Forrester Research, Adoption Profile: Hosted Private Cloud in North America, Q2 2019 July 2019

## Compliant and Secure

TierPoint data centers maintain certifications and compliance with common standards and regulations including SSAE 18 SOC 2, HIPAA and PCI DSS v3.2. Our facilities are also staffed with full-time onsite engineers and meet industry best practices for security including 24x7x365 on-site personnel, badge/photo ID access, biometric access screening, mantrap and video surveillance.

We support our clients with a 99.99% uptime availability SLA plus an industry-leading SLA of 100% uptime for infrastructure components, including HVAC systems, power systems, and the managed bandwidth with redundant connections.

## A Full Suite of Managed Services

Along with private, public, multitenant, and hybrid clouds, TierPoint offers an extensive portfolio of Managed Services. We aim to help our clients control costs and improve utilization of resources in support of their IT strategy.

### PUBLIC CLOUD OFFERINGS

Managed Microsoft Azure, Managed AWS

### NETWORK SERVICES

Interconnect Express, Cross Connects, CDN, Load Balancers

### DATABASE AND APPLICATION MANAGEMENT

Microsoft SQL, MySQL, Office 365

### OS MANAGEMENT

Windows, Unix, Linux, Monitoring, Patch Management

### SECURITY

CleanIP, Managed IDS, Centralized Logging, Web Application Firewall, DDoS Protection

### ENTERPRISE STORAGE SOLUTIONS

SAN, NAS, Deduplication, Replication, Backup

### PROFESSIONAL SERVICES

Assessment and Migrations Services, Data Center Migration, Collaboration Services

### HELP DESK SERVICES

Desktop Support, White Labeling, Remote Hands, Escalation Services

### DISASTER RECOVERY as a SERVICE (DRaaS)

Cloud to Cloud Recovery, Azure Site Recovery, SAN-Based Replication

TierPoint's Hosted Private Cloud is built on a hyperconverged infrastructure that reduces complexity and costs through bundled virtualized compute and storage resources, seamlessly managed from a single user interface.

## Find Your Cloud Today.

Let us help you optimize your IT infrastructure with the right clouds for your business and workloads. Call **844.267.3687** or email [sales@tierpoint.com](mailto:sales@tierpoint.com) to connect with one of our advisors. Or visit us at [tierpoint.com](http://tierpoint.com) to learn more.



### ABOUT TIERPOINT

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 data centers and eight multitenant cloud pods coast to coast; and a comprehensive

portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.