LITTLE ROCK

TierPoint's Little Rock (LIT) data center is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services—we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy
By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the internet bandwidth and connectivity services of your choice.

Security
With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise
All our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help achieve business goals.

Scalability
At TierPoint we scale with you. All our data centers are built to meet growing demands for disaster recovery, cloud services, and managed services.

Our Facility

Low Latency
Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users, with cloud and colocation options in our Little Rock facility.

Reliability
Your business critical applications are backed by a 100% infrastructure uptime Service Level Agreement guarantee. Additionally, our local and dedicated team of IT professionals is focused on delivering consistent and superior performance.

National Reach
With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.
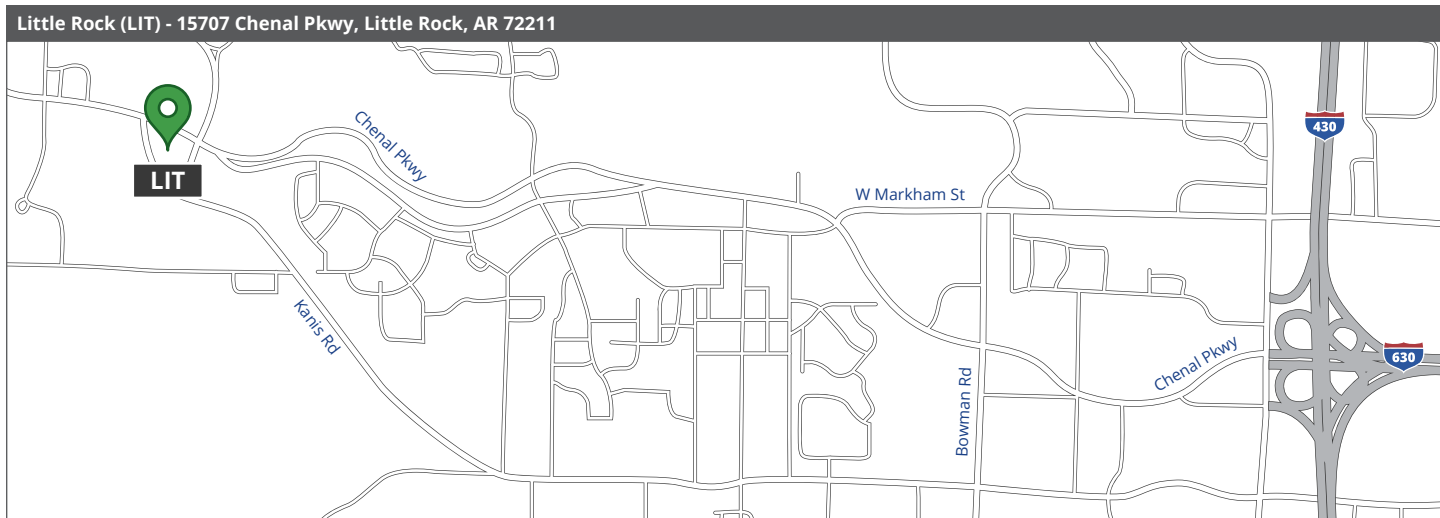
Compliance
Our Little Rock facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Little Rock (LIT)		
Space	Facility Size	30,000+ square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from LIT to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to Azure or AWS
Security	Access	Secure mantrap, keycard, and biometric systems
	Cameras / Video Surveillance	CCTV survelliance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 in-house and on-site security personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	Two redundant 2,250kW Kohler generators each with 4K gallons of fuel storage
	Uptime	100% Uptime SLA
	Operations	24x7 remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+3 redundancy on CRAHs and chilled water pumps
	BMS Controls	Temperature sensing
Structure	Raised Floor / Clearance	9,000+ square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	8" thick poured concrete tilt panel with 3/4" reinforced bars
	Staging Area / Receiving	Staging area and receiving cage
Efficiency	Cooling	N+3 CRAHs
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Preaction sprinkler & FM200 system
	Utility Power	Dual pad mounted 3,000kVA transformers
	Monitoring	VESDA monitoring and BMS temperature & humidity monitoring

Little Rock (LIT) - 15707 Chenal Pkwy, Little Rock, AR 72211

Learn More
Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**
Email **sales@tierpoint.com**
Visit **tierpoint.com**

About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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