

FACT SHEET

BUSINESS CONTINUITY SEATING

Resilient space for offsite business recovery.



Most companies' disaster recovery plans focus around keeping applications running, but don't always look at a secondary workspace to keep employees productive and business moving. TierPoint's Business Continuity Seating (BCS) services provide flexibility to organizations that need to be continuously available during a disaster or disruption. TierPoint facilities offer a myriad of options with high availability and redundancy, so you can minimize losses and get back to business.

Scalable Office Space

Not all disaster declarations are the same. Business Continuity Seating scales with your business needs, whether you need seats for a few displaced employees or a dedicated suite for a team to maintain critical uptime, options are boundless when your usual workplace is unavailable.

- Fully furnished conference rooms and shared break rooms
- Flexible space configurations choose from dedicated or shared seating options as well as DR suites
- Equipment on-demand desks and chairs, workstations and monitors, common fax/printers, IP phones

Dependable Infrastructure

TierPoint facilities are designed with reliability in mind. With Business Continuity Seating you have access to resilient voice, network connectivity and power so your employees can remain productive and carry on day-to-day operations.

- Multiple on-net carriers and cross connects available
- UPS and generator systems to ensure system availability with onsite fuel storage
- · Managed infrastructure with redundant hardware and access to remote hands staff

Built In Security and Compliance

We make security and compliance central to everything we do. Each TierPoint facility has comprehensive physical and IT security protecting all assets and personnel.

- 24x7x365 onsite personnel
- Secure mantrap, keycard, and biometric systems
- Digital video surveillance
- SSAE 18 SOC 2 Type II certification

Need a Temporary Alternate Worksite?

Have a corporate office under construction? Or moving business locations and need a temporary site to alleviate downtime and missed work? Or what about seasonal demand? Disaster or business as usual, TierPoint's Business Continuity Seating solutions fit just about every need.

Business Continuity Planning

Business continuity planning is a necessary step to disaster recovery. As an experienced DRaaS provider with expert partners for business continuity planning, we'll meet you where you are on your path to business continuity and disaster recovery.

TierPoint's Business Continuity Seating facilities include:



Connecticut - Waterbury Florida - Jacksonville Missouri - Kansas City

Massachusetts - Andover, Marlborough

Nebraska - Omaha New York - Hawthorne North Carolina - Raleigh Oklahoma - Oklahoma City, Tulsa Pennsylvania - Allentown, Lehigh Valley, Valley Forge South Dakota - Sioux Falls Wisconsin - Milwaukee

We Have your Back!

It's only a matter of time before your business is faced with challenges that threaten operations. Call **844.267-3687** or email **sales@tierpoint.com** to discuss a Business Continuity Seating plan that fits your needs and keeps your business running smoothly. Or visit us at tierpoint.com to learn more.



About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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