



FACT SHEET

Backup as a Service



Ensure data availability for all your workloads across cloud and on-premises environments.

Data is the lifeblood of every organization. Business decisions driven by company data can improve the customer experience, reduce operational costs, increase revenue, and predict behavior. The increased reliability of data has made security threats, such as ransomware, one of the greatest risks today. Data backups remain the best protection against data loss and help ensure data is available when it is needed.

TierPoint's Backup as a Service (BaaS), powered by Commvault, provides enterprise-grade backup protection for virtual machines, databases, applications, operating systems, and files systems.

Automate Backup and Recovery

Our backup solutions deliver an integrated, automated data protection approach that provides a complete view of your stored data no matter where it resides – on premises, in a colocation data center, or in the cloud.

Data Security and Resilient Ransomware Protection

Centralized management, reporting, and monitoring identify security gaps and enable proactive measures. Our Dedicated BaaS solution includes enhanced safeguards to defend against ransomware attacks and prevent accidental data deletion.

Strengthen Your Team

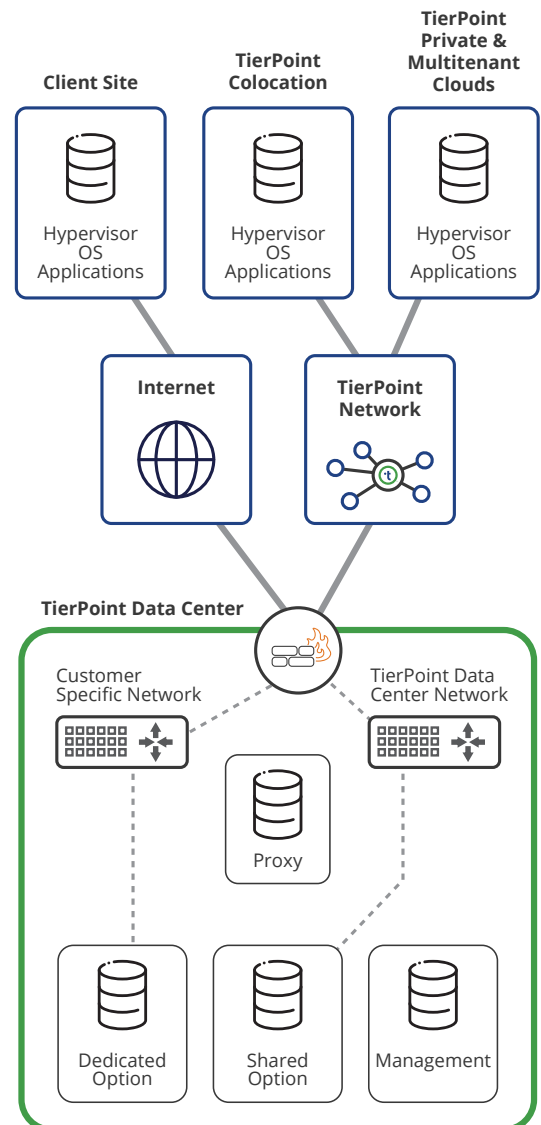
Our team of specialized data protection professionals help with installation and defining the configuration policies your business needs. We deliver 24x7 administrative support and continuous monitoring to safeguard your data and help you meet compliance regulations.

Compliant Facilities

Built on a foundation of physical security, all our data center facilities meet industry-standard security best practices, 24x7x365 on-site personnel, biometric access screening, secure cages, and full-building video capture. Our facilities support SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR, and EU-US Privacy Shield.

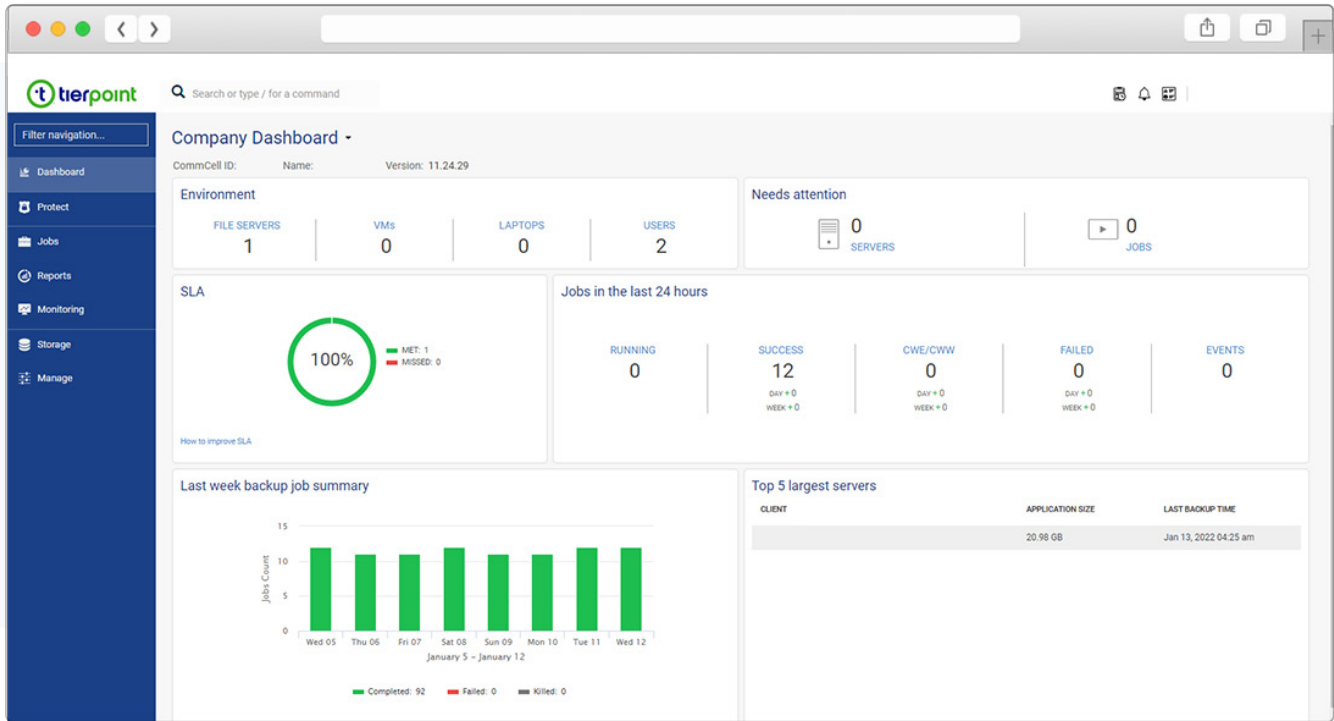
Increase Visibility

With the TierPoint portal, IT administrators gain real-time visibility, with customized reporting capabilities, and configuration management from a single screen.



Management Console

The TierPoint portal provides default configuration values and streamlined procedures for routine data protection and recovery tasks. A controlled foundation for self-service, the TierPoint Portal helps reduce the load on your administrators and IT support staff.



Find Your Cloud Today

Let us help you optimize your IT infrastructure with the right clouds for your business and workloads. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at [tierpoint.com](https://www.tierpoint.com) to learn more.

About TierPoint

TierPoint ([tierpoint.com](https://www.tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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