

# Adapt Managed Detection and Response (MDR)

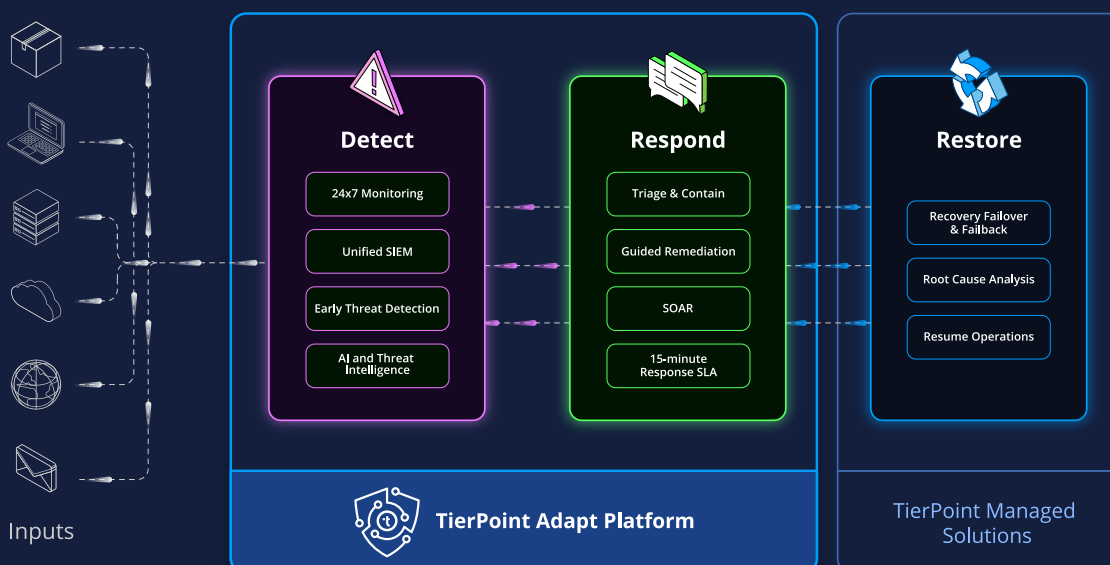
*Proactive Protection, Powered by People and Platform*

When threats emerge, every second counts. TierPoint Adapt Managed Detection and Response (MDR) gives your organization 24x7 protection powered by the TierPoint Adapt Platform and delivered by experienced security analysts who act as an extension of your internal team. We don't just monitor your environment, we detect, respond, and restore at speed and scale. Our Adapt MDR service combines advanced AI/ML capabilities, a built-in SIEM and SOAR engine, and real-time threat intelligence to reduce alert fatigue, accelerate response, and help you recover faster.

## Adapt MDR Works Smarter, Not Harder

Powered by our proprietary Adapt Platform, Adapt MDR benefits from a service-provider grade platform that:

- ⊕ Ingests and correlates data across your entire IT ecosystem
- ⊕ Applies AI/ML for threat detection and prioritization
- ⊕ Automates response actions through integrated SOAR workflows
- ⊕ Delivers real-time dashboards and reporting in a unified portal
- ⊕ Continuously improves through human tuning and proprietary threat intel



# How You'll Benefit from Adapt MDR

## Reduce Alert Fatigue

Cut through the noise with prioritized alerts tuned to your environment

## Accelerate Response Times

Respond to security events in real time, not hours later

## Enhance Visibility

Gain deep, real-time insights and reporting in the Adapt portal

## Proprietary Threat Intelligence

Strengthened by visibility into our own and our clients' environments

## Expert-Led 24x7 Coverage

Your environment is watched day and night by seasoned security analysts

## Hands-On Remediation and Recovery

Stopping an attack is just the beginning. Adapt MDR goes further with an integrated approach to fully remediate the threat, restore operations, and strengthen your posture to prevent recurrence.

### Our hands-on remediation services include:

- ⊕ Threat containment and isolation to stabilize the environment
- ⊕ Root cause analysis to understand how the attack occurred
- ⊕ System cleanup and validation to ensure full removal
- ⊕ Guided recovery support, with optional failover or rebuild capabilities for customers leveraging TierPoint's Disaster Recovery services

## People Who Know Your Environment

**Our Adapt MDR team is more than a help desk. They are seasoned threat hunters, incident responders, and security engineers who:**

- ⊕ Monitor and triage alerts 24x7x365
- ⊕ Provide contextual analysis and expert escalation
- ⊕ Initiate response and containment actions
- ⊕ Conduct root cause analysis and post-incident reviews

We operate as an extension of your security team, bringing insight, structure, and confidence to your defense strategy.

## Ready to Strengthen Your Defenses?

Real threats need real experts. Call **884.267.3687** or email **[sales@tierpoint.com](mailto:sales@tierpoint.com)** to get started with MDR and to schedule a demo. Or visit us at **[tierpoint.com](https://www.tierpoint.com)** to learn more.

## About TierPoint

TierPoint ([tierpoint.com](https://www.tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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